

## Methodology



**450** residents **randomly selected** by telephone using cell and landline from the Town.



**Scientific sample**  
± 4.6% margin of error 95% confidence interval

## Quality of Life



**86%** of residents felt the town provided **Good (54%) or Excellent (32%)** quality of life  
(N=448)

## Service Satisfaction



**91%** of residents were **Somewhat (61%) or Very Satisfied (30%)** with Town services (N=449)

## Top 5 Service Priorities



1. Town roads maintenance and construction



2. Preparing the town for climate change impacts



3. Snow plowing, sanding, and salting



4. Availability of social services and assistance for people in need



5. Youth programs and facilities

## Strategic Priorities Suggested by Residents

*"In your opinion, is there anything else that should be a strategic priority for the Town of Halton Hills?"*  
(Open response question, coded, N=245)



