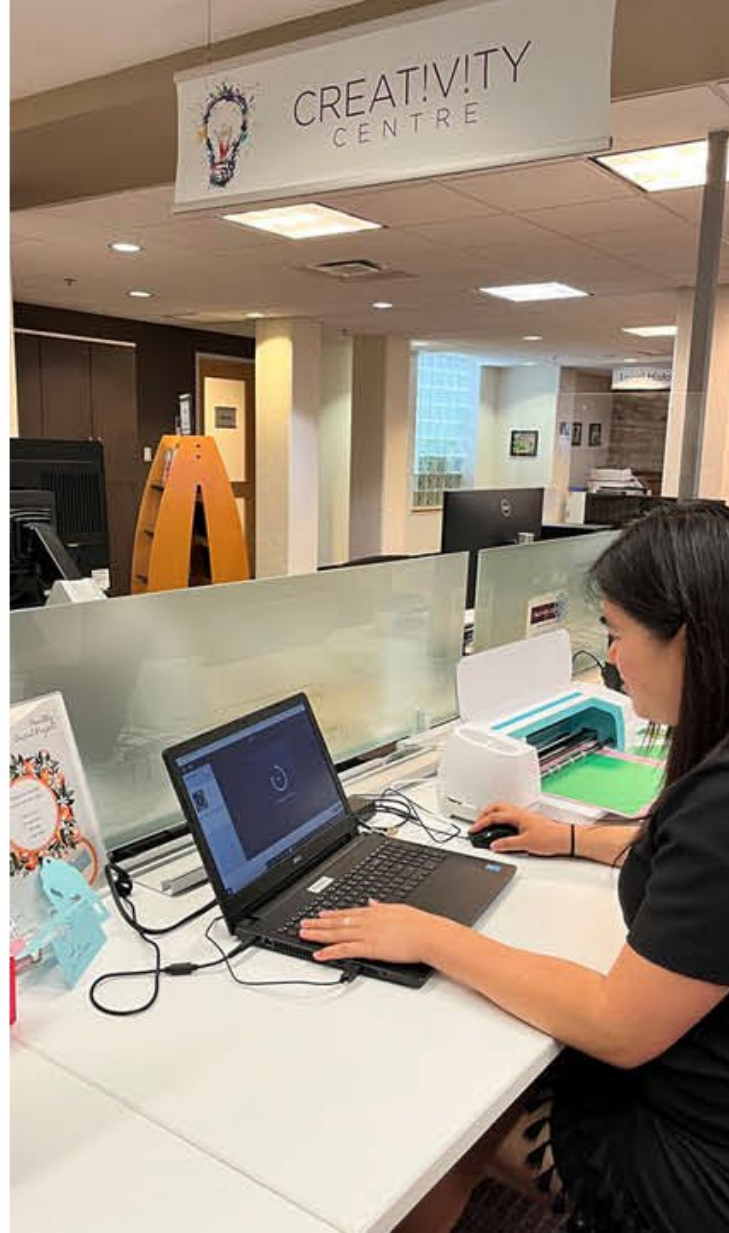


2023 Budget **LIBRARY**

► **Department Highlights**



Key Initiatives

- **Customer Service Strategy:** To improve service delivery that focuses on staff training and optimizing spaces.
- **Programming Strategy:** To identify the key literacies that will inform the development of future programs for all ages.



Key Initiatives

- **Marketing Strategy:** To increase awareness of library services and improve our reach in the community.
- **Community Outreach Strategy:** To identify opportunities and locations to further connect with the community and improve access to and awareness of collections, programs and services.



Key Initiatives

- **Equity, Diversity and Inclusion (EDI):**
Continue to embed EDI in our practices, collections and programs.
- **Review of recruitment practices:**
To mitigate the challenges of the current labour market.
- **Volunteer Program:** Create meaningful volunteer opportunities for all ages.



Top Capital Projects

- Library materials
- Technology refresh
- Furniture and equipment Georgetown Branch





Questions