

2023 Budget

OFFICE OF THE CAO

► Department Highlights



Key Initiatives - CAO

- Manage the impacts of Provincial legislation and prioritization of Town initiatives to balance priorities against funding and staff workloads
- Continue leading the organizational changes post-pandemic recovery:
 - Hybrid model of work (normalize and monitor)
 - Attraction and retention efforts, technology advancements
- Lead initiatives to address staff survey inputs including culture, retention, communication and growth opportunities
- Provide ongoing assistance to Council (and individual Councillors) on corporate issues



Key Initiatives – Clerk's



- Manage high profile enforcement cases impacting the community
- Complete the process for moving enforcement staff to a paperless environment
- Develop an educational guide for residents to support enforcement efforts
- Catalogue policies and by-laws to support organization of amendments and repeals

Key Initiatives - Communications



- Continue to utilize social media to positively respond on issues and communicate the Town's official position
- Utilize technology to support data-driven decision making through analysis of social media metrics
- Enhance the online consultation experience by building on current practices to engage residents and produce high quality events
- Continue to create and build content for use across multiple channels to inform & educate the community on Town services and initiatives

Key Initiatives – Strategic Initiatives Div.

- Track and manage emerging corporate initiatives
- Facilitate development of Council's 2023-2026 Strategic Plan
- Participate in Provincial review of Regional and Conservation Authority planning changes
- Advance the Customer Service Strategy
- Continue development (in partnership) of the Halton Digital Access Strategy (HDAS) for 5G networks in Halton Region
- Support advocacy efforts to senior levels of government



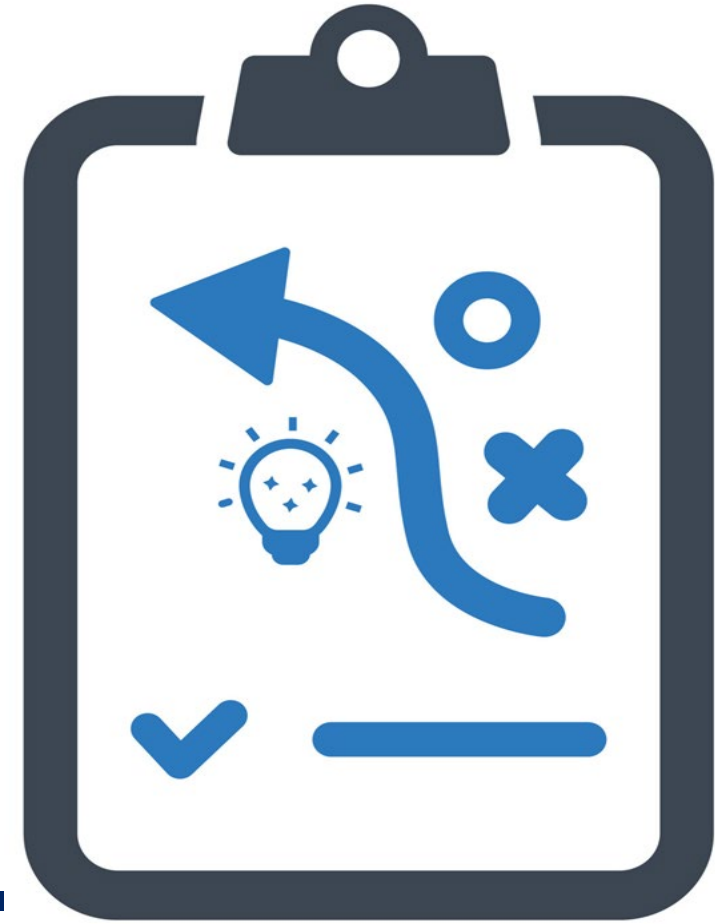
Top Capital Projects

Municipal Accessibility Plan (no investment in 2023)

- *Purpose: to identify, remove and prevent barriers for people with disabilities accessing municipal facilities/services*

Strategic Plan (\$60K)

- *Purpose: review and set priorities for the new term of Council*





Questions