

Resident Survey on Virtual Consultations

SURVEY RESPONSE REPORT

18 January 2022 - 18 February 2022

PROJECT NAME:

Virtual Consultations



REGISTRATION QUESTIONS

Q1 | Postal Code (1A1-A1A)

Screen Name Redacted L7G 1E7
9/04/2017 02:59 PM

Screen Name Redacted L7G 5G2
11/14/2017 01:37 PM

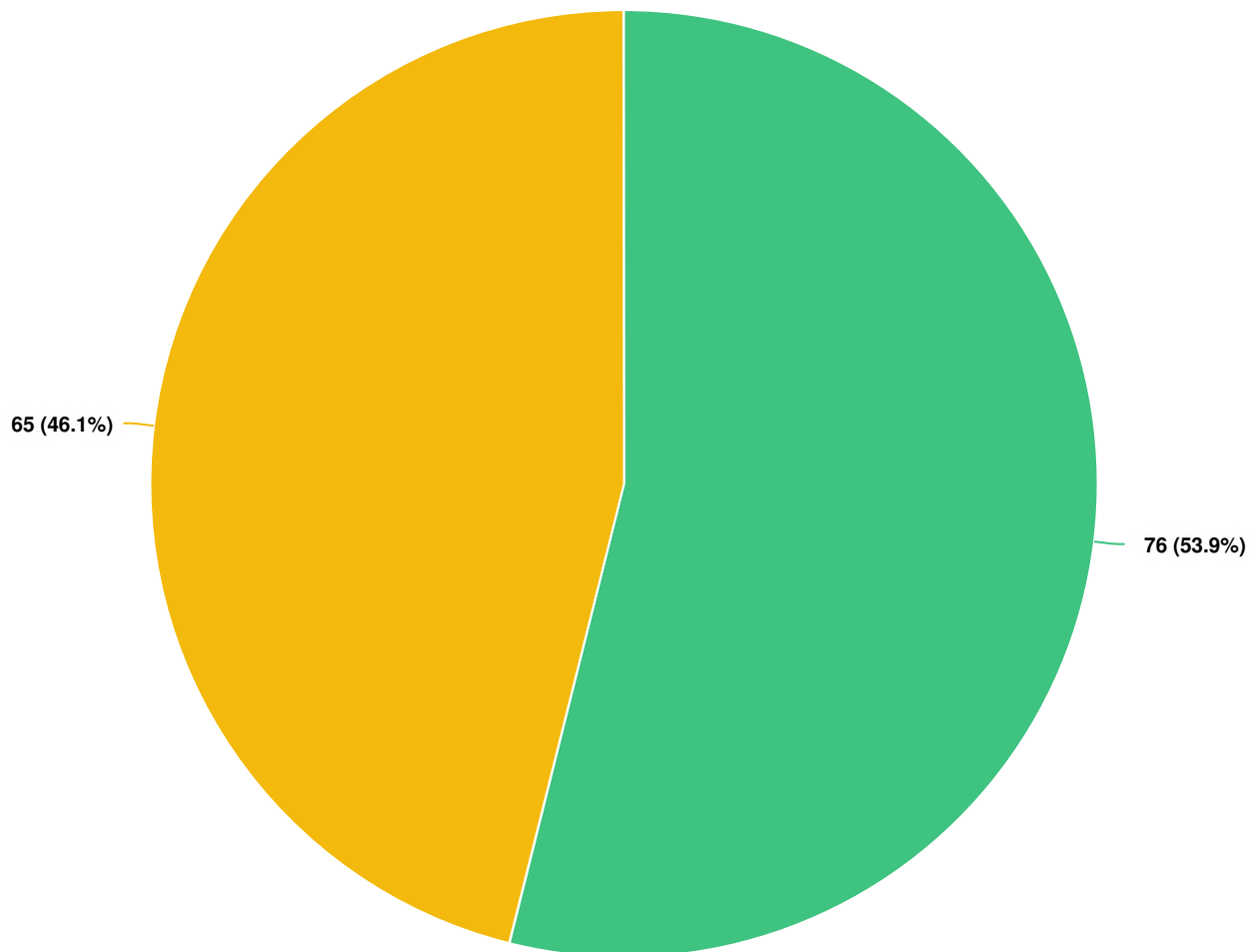
Mandatory Question (2 response(s))

Question type: Single Line Question



SURVEY QUESTIONS

Q1 Did you attend a virtual consultation event in the past two years?

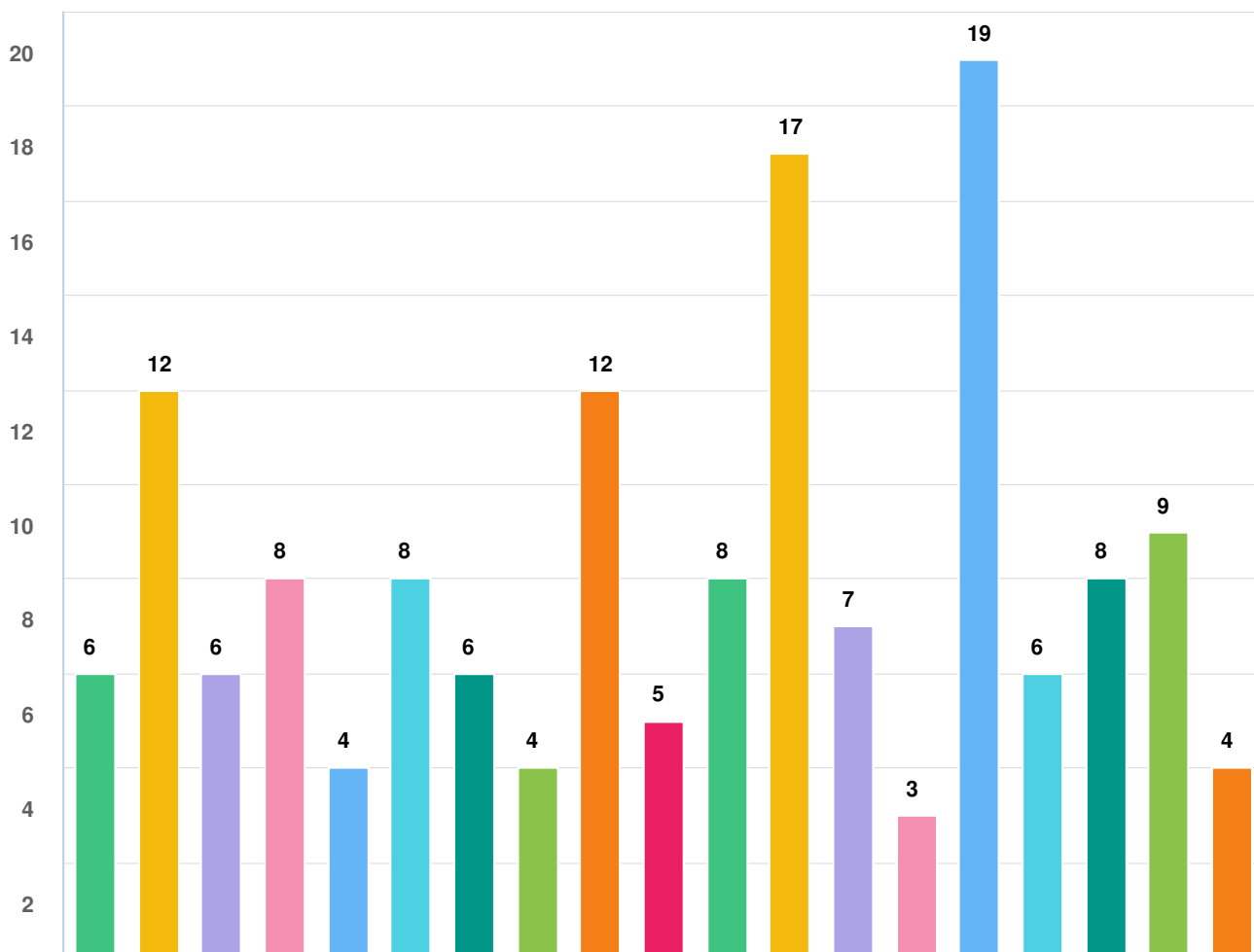


Question options

- Yes
- No

*Optional question (141 response(s), 0 skipped)
Question type: Radio Button Question*

Q2 Which event(s) did you attend? Select all that apply.

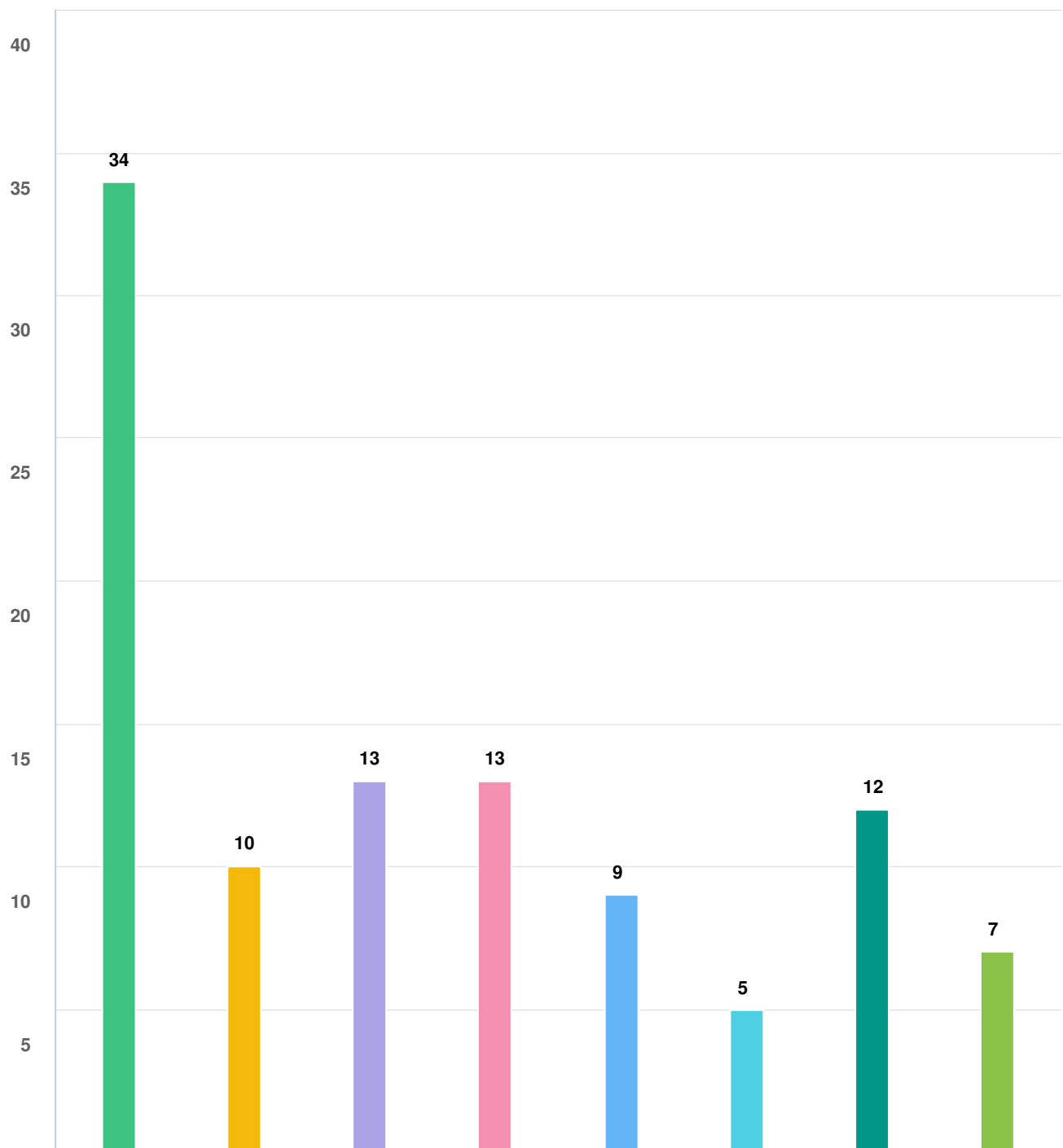


Question options

- June 2020 Town-wide Parking Study ● June 2020 Sustainable Neighbourhood Action Plan #2
- September 2020 Recreation and Parks Strategic Action Plan ● October 2020 Glen Williams Secondary Plan Review
- November 2020 Employment HH Premier Gateway Phase 2 Secondary Plan
- December 2020 Low-Carbon Transition Strategy Kick-off Webinar ● January 2021 Glen Williams Secondary Plan Review
- January 2021 Employment HH Premier Gateway Phase 2 Secondary Plan ● March 2021 Affordable Housing
- March 2021 60 John Street ● April 2021 Glen Williams Secondary Plan Review (x2) ● June 2021 Backyard Chickens
- June 2021 Glen Williams Secondary Plan Review Final Draft
- June 2021 Employment HH Premier Gateway Phase 2 Secondary Plan
- September 2021 Southeast Georgetown Secondary Plan
- September 2021 Cultural Heritage Master Plan Stakeholder Workshop
- October 2021 Cultural heritage Master Plan Open House ● October 2021 Stewarttown Secondary Plan
- November 2021 Skatepark at Mold-Masters Sportsplex

Optional question (74 response(s), 67 skipped)
 Question type: Checkbox Question

Q3 How did you find out about the event? Select all that apply.

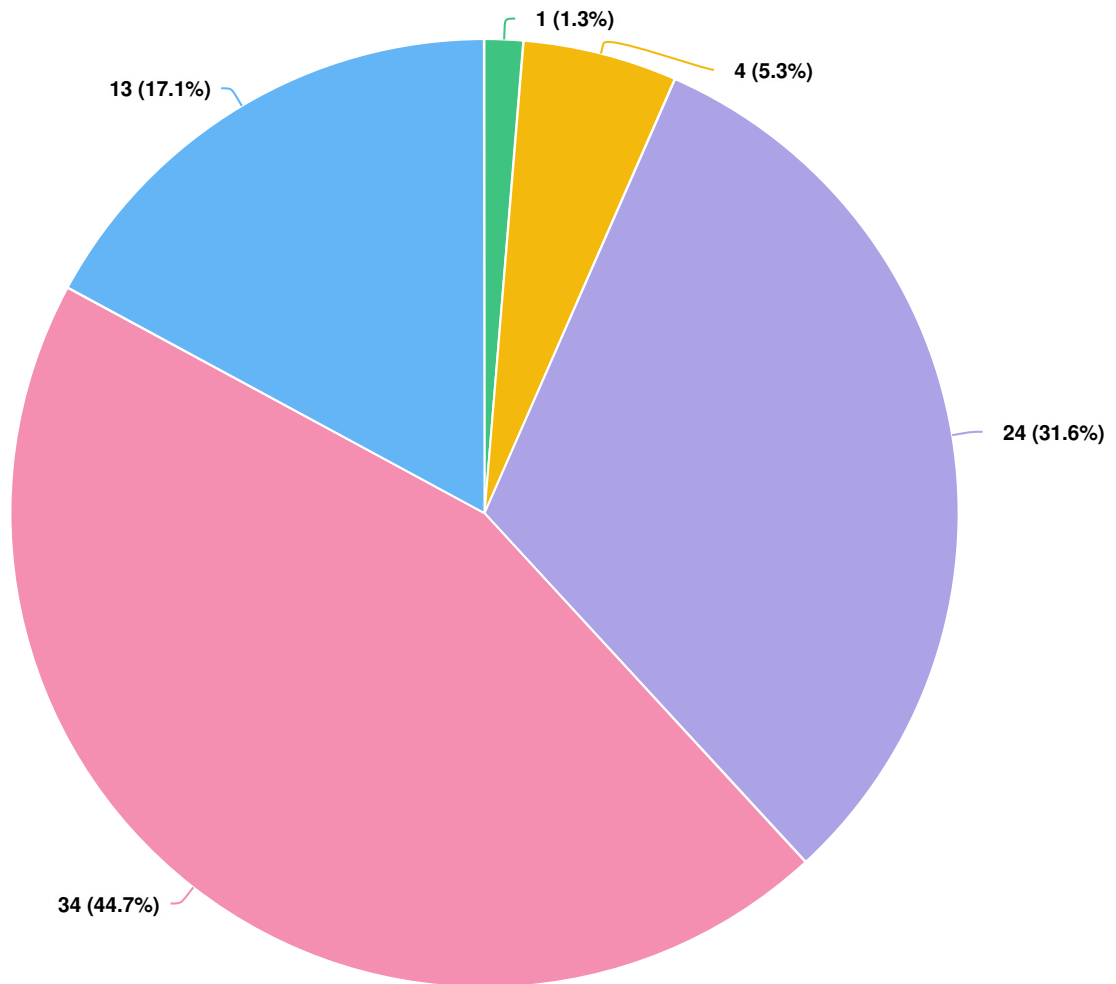


Question options

- Town email
- Town e-newsletter
- Town website
- e-blast from letstalkhaltonhills.ca
- social media
- advertisement
- friend/family
- Other (please specify)

Optional question (76 response(s), 65 skipped)
Question type: Checkbox Question

Q6 How would you rate your overall experience attending a virtual event with the Town?



Question options

- Very Unhappy
- Unhappy
- Neutral
- Happy
- Very Happy

Optional question (76 response(s), 65 skipped)
Question type: Emoji Question

Q7 Please explain your response:

Screen Name Redacted

1/21/2022 03:19 PM

Found it informative

Screen Name Redacted

1/21/2022 03:28 PM

Did not have to travel, everyone had a chance to speak and ask questions not just folks who are comfortable getting up in a crowd

Screen Name Redacted

1/21/2022 03:35 PM

My internet is not good enough to allow for an enjoyable, uninterrupted virtual experience

Screen Name Redacted

1/21/2022 04:04 PM

It was helpful and informative to see council at work.

Screen Name Redacted

1/21/2022 04:13 PM

You were limited in hearing the responses of only those in your break out room. Time was limited to share everything once we gathered again. But I believe more people may have stated their opinion when not having to speak in a hall

Screen Name Redacted

1/21/2022 04:22 PM

Sitting in the comfort of my own home with the ability to get up and move or even leave the meeting without causing a disturbance was ideal.

Screen Name Redacted

1/21/2022 04:28 PM

Good presentations of materials And variety of topics

Screen Name Redacted

1/21/2022 06:06 PM

Much more accessible than in person meetings. I can attend for as little or as long as I want, etc.

Screen Name Redacted

1/21/2022 07:56 PM

Too much work to identify input opportunities compared to the amount of opportunity to provide input.

Screen Name Redacted

1/21/2022 08:34 PM

Virtual attendance helps if I am out of town and also helps with covid Makes events more accessible to seniors and others who may not want to go out in bad weather Makes events accessible to those who cannot drive

Screen Name Redacted

Preferre meetings in public

1/21/2022 10:38 PM

Screen Name Redacted Very well organized

1/21/2022 11:25 PM

Screen Name Redacted I have decided that I do not enjoy online meetings of any kind

1/22/2022 07:37 AM

Screen Name Redacted Not sure they really listened to our concerns

1/22/2022 11:26 AM

Screen Name Redacted New experience. Will take time adjusting to new programs

1/22/2022 12:07 PM

Screen Name Redacted I was happy that the virtual meeting was a meeting option during the pandemic.

1/22/2022 02:33 PM

Screen Name Redacted The moderator did a good job of hearing all comments made.

1/22/2022 07:39 PM

Screen Name Redacted Easy access

1/23/2022 01:51 PM

Screen Name Redacted Not at this meeting but at another, peoples voices can be muted so discussions can not proceed.

1/24/2022 10:01 AM

Screen Name Redacted Good opportunity to listen, see, discuss and provide feedback without leaving your home.

1/24/2022 06:46 PM

Screen Name Redacted I'm impressed with the work staff and consultants have done but need to see more involvement from Council with the public. Council should be actively engaged and not just sitting and attending looking uninterested (Ward 1 Councillors)

1/26/2022 05:24 PM

Screen Name Redacted great experience

1/30/2022 07:45 PM

Screen Name Redacted New resident interested in learning what will be happening in The Glen

2/02/2022 05:17 PM

Screen Name Redacted 2/02/2022 06:08 PM	wished there was more opportunity to comment and participate.
Screen Name Redacted 2/03/2022 02:45 PM	We are getting used to Zoom and the process works well.
Screen Name Redacted 2/03/2022 06:49 PM	In person meetings take too long, as it's an entire evening, in a hot room, and we have to wait until our topic comes up
Screen Name Redacted 2/05/2022 06:39 AM	Much easier to coordinate home life by dialing into the call, vs leaving the house
Screen Name Redacted 2/07/2022 04:00 PM	Allow more resident input and questions
Screen Name Redacted 2/07/2022 04:12 PM	it was ok
Screen Name Redacted 2/07/2022 04:14 PM	generally, people were able to communicate their views on the subject and hear what the town is doing.
Screen Name Redacted 2/07/2022 04:17 PM	Easy to ask questions. However, questions were not really answered. Most answers were very vague and did not address the question.
Screen Name Redacted 2/07/2022 04:24 PM	Zoom works well, good time saver.
Screen Name Redacted 2/07/2022 04:28 PM	Overall very good content
Screen Name Redacted 2/07/2022 04:41 PM	When put into breakout rooms a moderator was not created. We had some general discussions but not in the way that it was supposed to go
Screen Name Redacted 2/07/2022 04:44 PM	Disjointed. Breakout groups talked but seemed mostly for feel good. Seemed we were just going through the motions. Disappointing.
Screen Name Redacted 2/07/2022 04:45 PM	There is no opportunity to interact with your town residents as happens before and after most consultations.

Screen Name Redacted
2/07/2022 04:51 PM

Sorry it was so long ago I can't remember much about it except for the friendly breakout group I was in.

Screen Name Redacted
2/07/2022 04:55 PM

I much prefer in person meeting

Screen Name Redacted
2/07/2022 05:05 PM

Accessible way to participate, make our voices heard and to communicate with the Town staff. Virtual setting allows one to sit in the front row seat at a Town Hall meeting.

Screen Name Redacted
2/07/2022 05:12 PM

Much easier than driving and parking

Screen Name Redacted
2/07/2022 05:22 PM

It felt like the decision had already been made. I am opposed to the bylaw motion so it was a waste of my time. It appeared to be lip service to offer me the opportunity to be part of the consultation.

Screen Name Redacted
2/07/2022 05:33 PM

Not enough time was delegated for breakout rooms. As a participant, the focus was more on the presenter giving information and less on getting feedback from attendees. Broad sweeping conclusive statements were made about opinions and/or perspectives of participants. These conclusions did NOT accurately reflect opinions and conversations had in breakout rooms. It felt like there was already a plan ready to execute and the presenters were going through the motions.

Screen Name Redacted
2/07/2022 07:03 PM

The presenters were well prepared and knowledgeable. When we broke into groups it worked well sharing the floor with each other.

Screen Name Redacted
2/07/2022 07:04 PM

Good opportunity for all participants to have some input.

Screen Name Redacted
2/07/2022 07:35 PM

Informative sessions. More convenient than attending in person. Gives an insight I might not have if I could not attend in person.

Screen Name Redacted
2/07/2022 07:46 PM

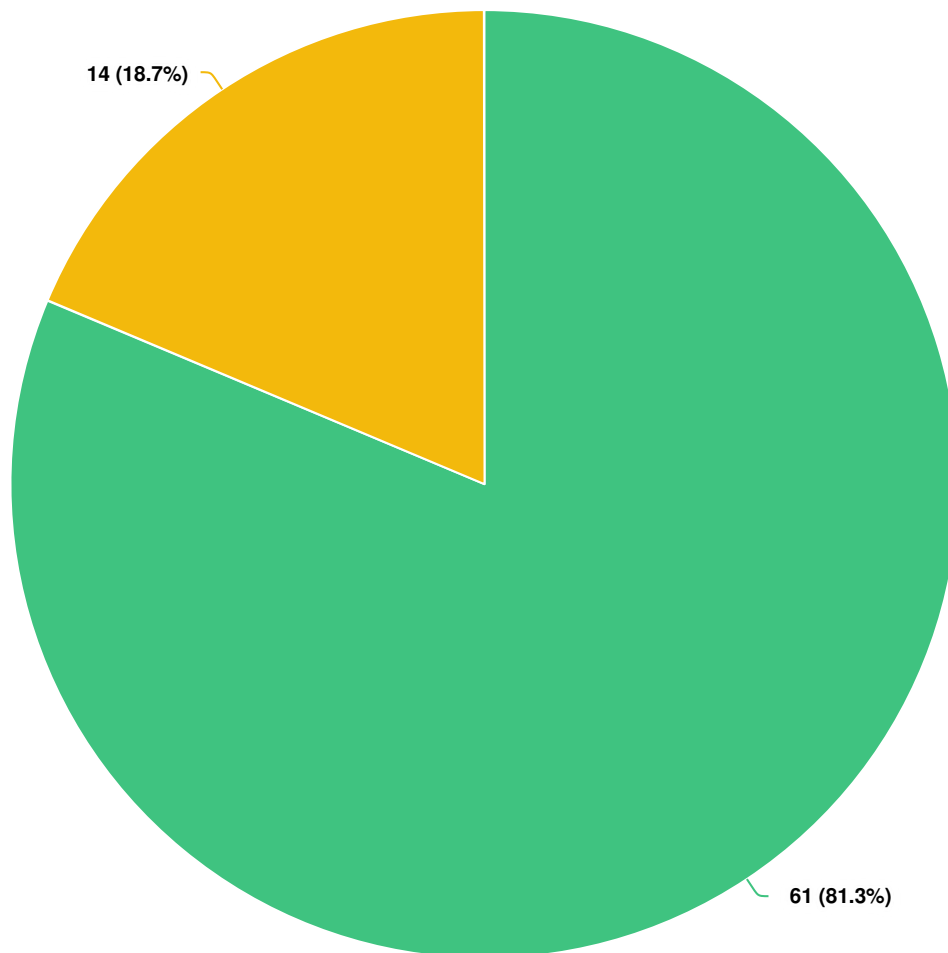
clear presentation, ability to ask questions and offer feedback

Screen Name Redacted 2/07/2022 08:49 PM	Opportunity to learn more about Glen Williams Secondary Plan.
Screen Name Redacted 2/07/2022 09:23 PM	was able to participate and interact well with all parties
Screen Name Redacted 2/08/2022 06:44 AM	easier access
Screen Name Redacted 2/08/2022 07:30 AM	I was able to attend without personal risk
Screen Name Redacted 2/08/2022 08:11 AM	It is an information gathering experience. I did not speak but listened.
Screen Name Redacted 2/08/2022 10:55 AM	Like person interaction
Screen Name Redacted 2/08/2022 02:24 PM	Happy to be in the comfort of my own home but very frustrating to listen, think and type - therefore missing out on parts of the presentation.
Screen Name Redacted 2/09/2022 11:19 AM	I think it is better than nothing, but I would rather in person
Screen Name Redacted 2/10/2022 08:49 AM	It was nice that I didn't have to leave home to participate, because otherwise I might not have attended
Screen Name Redacted 2/15/2022 01:25 AM	Difficult to comment or answer questions Too fast paced Not familiar with Zoom
Screen Name Redacted 2/15/2022 10:46 AM	Couldn't see the maps well. The program didn't work well. Talked about the Norval bypass but didn't know the route even though it was going through the proposed subdivision. Couldn't see where it enters Georgetown. Just houses, a few stores but to be a walkable community to no where. More housesGeorgetown is short of amenities.

Optional question (57 response(s), 84 skipped)

Question type: Essay Question

Q8 By attending the event, did you receive the information you were looking for?

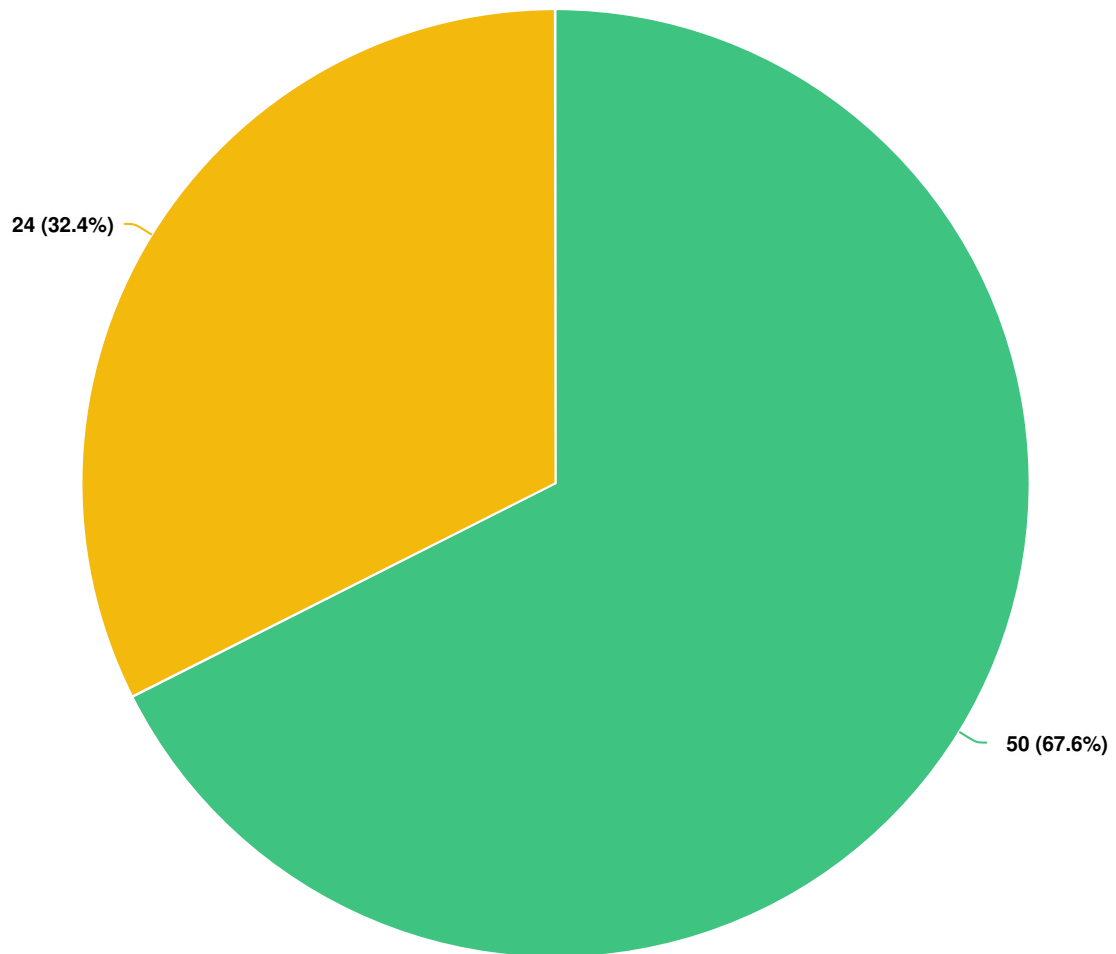


Question options

- Yes
- No

*Optional question (75 response(s), 66 skipped)
Question type: Radio Button Question*

Q9 | If you wanted to ask questions in the virtual consultation event, did you feel comfortable doing so?



Question options

- Yes
- No

*Optional question (74 response(s), 67 skipped)
Question type: Radio Button Question*

Q10 Please explain why you didn't feel comfortable:

Screen Name Redacted

1/21/2022 04:04 PM

I didn't know enough about the topic to enter the conversation

Screen Name Redacted

1/21/2022 04:13 PM

I'm not comfortable with using the computer

Screen Name Redacted

1/21/2022 07:56 PM

Frequently a question was misinterpreted or oversimplified and there was no chance for 'follow-up' as happens with new conferences. Questions feel rushed due to time constraints,

Screen Name Redacted

1/21/2022 10:38 PM

Did not have correct equipment

Screen Name Redacted

1/22/2022 07:37 AM

inadequate discussion

Screen Name Redacted

1/22/2022 12:07 PM

Unsure who would see my remarks

Screen Name Redacted

1/23/2022 01:34 PM

Because I was blocked from doing so

Screen Name Redacted

1/23/2022 01:51 PM

Better to submit question ahead, also anonymously without other participants knowing who is asking what, or receive a link to Q&A after event.

Screen Name Redacted

1/24/2022 10:01 AM

Because my name would be out there

Screen Name Redacted

2/02/2022 06:08 PM

Felt very frustrated. waited in a que and was not acknowledged

Screen Name Redacted

2/07/2022 01:49 PM

As a staff person it is difficult to ask a question from a resident's perspective with Councillors in the meeting if you might not support the Town's position.

Screen Name Redacted

Didn't feel the forum functioned well. Not conducive of good progress.

2/07/2022 04:44 PM

Screen Name Redacted

2/07/2022 04:45 PM

Attending a zoom meeting feels like you are arriving late to a meeting and as if you do not have all the information. When questions are asked there was no attempt made to ensure that the answer understood nor if the question had actually been answered. It too easy to rephrase questions and avoid answering. This can happen during in-person meetings but seems to happen less (more personal?).

Screen Name Redacted

2/07/2022 05:22 PM

It felt like the decision had already been made. I am opposed to the bylaw motion so it was a waste of my time. It appeared to be lip service to offer me the opportunity to be part of the consultation.

Screen Name Redacted

2/08/2022 07:30 AM

Newbie to the process

Screen Name Redacted

2/08/2022 10:55 AM

Kind of drifted away

Screen Name Redacted

2/08/2022 02:24 PM

Using zoom for the first time, didn't realize there was a window to type in a question and when I did, I found it difficult to think and type as well as pay full attention to what was being said.

Screen Name Redacted

2/09/2022 11:19 AM

I think at first I still was not completely comfortable with tech.

Screen Name Redacted

2/10/2022 08:49 AM

I was new to virtual meetings so I just didn't feel comfortable yet, but I enjoyed hearing the other questions and might start asking the next time I attend a session.

Screen Name Redacted

2/15/2022 01:25 AM

Unsure who would see my comment Not enough time

Screen Name Redacted

2/15/2022 10:46 AM

The session wasn't very comfortable.

Screen Name Redacted

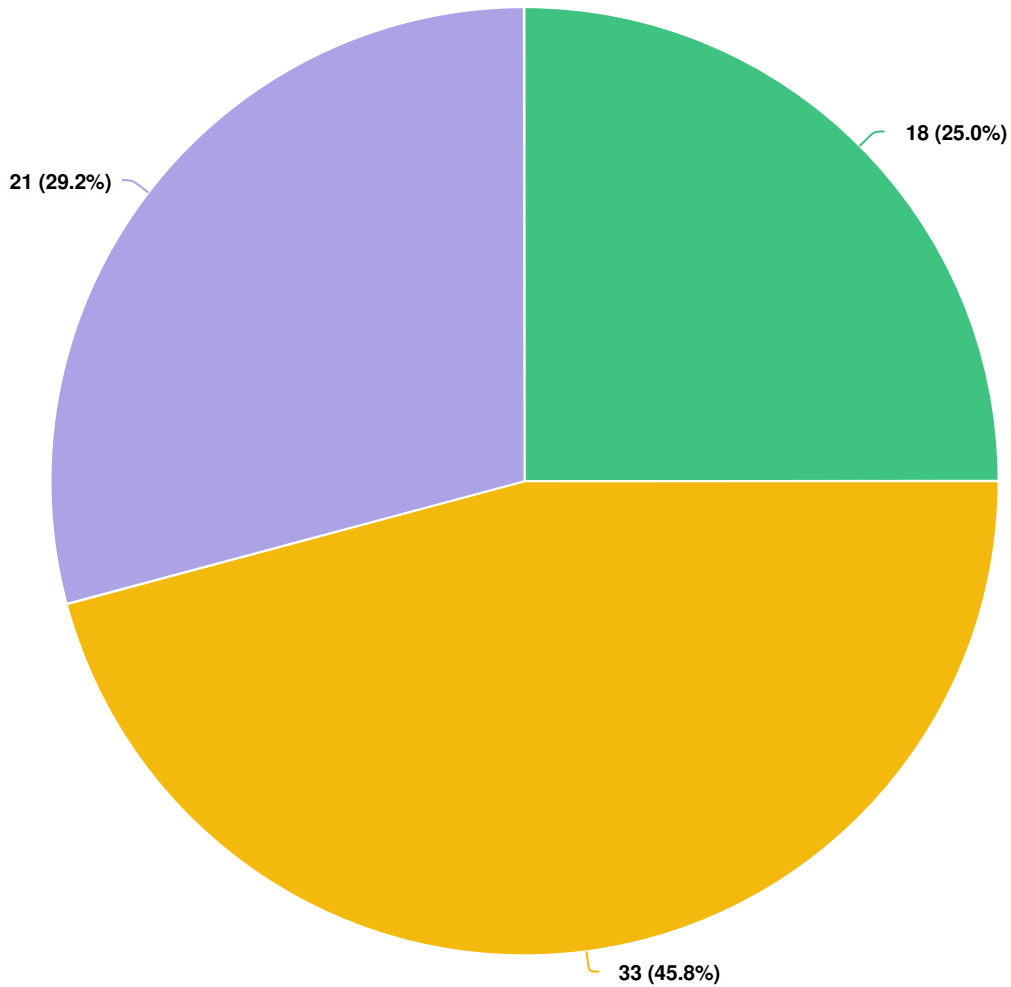
2/15/2022 01:23 PM

Technology challenged

Optional question (22 response(s), 119 skipped)

Question type: Essay Question

Q11 | Breakout rooms in a virtual environment are considered a best practice to create interactive opportunities for online events. Based on your experience, please advise on the following:



Question options

- I did not feel there were any significant differences between engaging virtually versus attending an in-person event.
- I feel there are significant differences in engaging virtually versus attending an in-person event.
- My event did not utilize break out rooms.

*Optional question (72 response(s), 69 skipped)
Question type: Radio Button Question*

Q12 Please explain the differences:

Screen Name Redacted

1/21/2022 03:19 PM

You get a better sense of general attitude of the people attending when it is a live audience.

Screen Name Redacted

1/21/2022 04:13 PM

People may not be so self conscious during a virtual meeting and may have more to say.

Screen Name Redacted

1/21/2022 06:06 PM

It's a different experience emotionally. It is not better or worse, and does have advantages.

Screen Name Redacted

1/21/2022 07:56 PM

Individual can interact and exchange ideas more quickly and arrive at 'answers' for the breakout.

Screen Name Redacted

1/21/2022 10:38 PM

In person events you are able to watch the persons faces to comments etc

Screen Name Redacted

1/21/2022 11:25 PM

It's generally easier and smoother to have a face to face conversation without technical delay

Screen Name Redacted

1/22/2022 12:07 PM

Not enough time to submit my questions

Screen Name Redacted

1/22/2022 07:39 PM

Some people are excluded because they either do not have or do not know how to use electronic equipment. This hinders their attendance or participation in discussions.

Screen Name Redacted

1/23/2022 01:34 PM

Transparency

Screen Name Redacted

1/23/2022 01:51 PM

More interaction attained

Screen Name Redacted

1/24/2022 10:01 AM

I feel on the virtual it is out there for everyone to see, whereas in a real meeting only those that attend can see and hear.

Screen Name Redacted

1/31/2022 11:22 AM

Still difference in atmosphere of being able to collaborate sitting around a table for attendee, vs. a breakout room

Screen Name Redacted

2/03/2022 02:45 PM

You can get a better feel meeting in person and the discussion flows more easily. At times on Zoom there is dead space and at other times some individuals monopolize to discussions and it is hard unless you have a strong moderator.

Screen Name Redacted

2/07/2022 04:41 PM

It is a far superior method, you do not have to leave your home to attend. Rules can be enforced and people not following rules can be muted

Screen Name Redacted

2/07/2022 04:44 PM

Decent conversation in break out rooms but focus and results felt minimized.

Screen Name Redacted

2/07/2022 04:45 PM

In breakout sessions it is common for individual to engage in lively discussion which tends to have a faster pace that cannot be achieved using zoom due to differing speeds and media used by participants. The breakout session I attended on zoom tended to be a series of statements made by various individual with no synergies generated (the group improved the various ideas as they were presented and discussed when in person).

Screen Name Redacted

2/07/2022 04:51 PM

At in-person events I've been to we could stroll around to study maps and other info, chat with those present before, during and after, and sense the energy around certain tables. It was far easier for conversations to go back and forth, including Q and As with the person at the front. Zoom has constant problems with muted speakers, and it's impossible for one person to interject when someone else speaks. It's very hard monitoring the Chat and listening to speakers at the same time. Sometimes connectivity is an issue, and some attendees can't be seen. Rural people turn off video because they have to sometimes .

Screen Name Redacted

2/07/2022 05:33 PM

Virtually, attendees just got cut-off during communications. The presenters we more focused on ending the meeting based upon their scheduled time and not upon gathering and disseminating information, even if it took longer! If you had a question to ask, often you were not allowed to ask.

Screen Name Redacted

There simply isn't the informal esse of exchanging ideas that there is

2/07/2022 07:04 PM

in person.

Screen Name Redacted

2/07/2022 07:21 PM

It is hard to read the room virtually to understand how others are reading to what I am saying.

Screen Name Redacted

2/07/2022 07:35 PM

Through the veil of the virtual experience, I find people are more inclined to participate.

Screen Name Redacted

2/08/2022 06:44 AM

the person was able to avoid answering my question and concerns in the interest of time and because we are separated in break out rooms we cannot express similar concerns if someone in the breakout room doesn't have them

Screen Name Redacted

2/08/2022 07:30 AM

Virtual is an arms length experience where you can get the data but not the feel of it as you can in person

Screen Name Redacted

2/08/2022 08:11 AM

Some people speak far to often but say very little as they have their own issues to open up about. Virtual meetings allow me to leave it the discussion does not provide me with information that I can think about.

Screen Name Redacted

2/08/2022 10:55 AM

Do not get facial expression or body language of people in the room

Screen Name Redacted

2/08/2022 02:24 PM

Eye contact when communicating is what is lacking when trying to connect with a group virtually.

Screen Name Redacted

2/09/2022 11:19 AM

I just think you lose some connect

Screen Name Redacted

2/15/2022 01:25 AM

Face to face allows better communication, can read body language. We need to know who we are speaking with Socializing remains important Not everyone is tech savvy and able to deal with glitches that may occur during virtual meetings It is said that face to face communication establishes trust.

Screen Name Redacted

2/15/2022 10:46 AM

the break out room didn't work. Staff spent the times trying to fix it.

Optional question (29 response(s), 112 skipped)

Question type: Essay Question

Q13 | Do you have any suggestions on how the Town could improve your virtual consultation experience?

Screen Name Redacted

1/21/2022 03:28 PM

Town is doing very well - better than some larger municipalities

Screen Name Redacted

1/21/2022 03:35 PM

Ensure that all of us, even in the more rural regions have decent internet connections.

Screen Name Redacted

1/21/2022 04:13 PM

I understand the need for the breakout room but I would rather not have it. I want to hear what everyone has to say

Screen Name Redacted

1/21/2022 04:22 PM

I would like to see them continue.

Screen Name Redacted

1/21/2022 04:28 PM

Please provide feedback to participants that is valid - no automatic thank you'd, but how you have acted on the suggestions that were made. This feels like a lot of lip service if there is no actionable follow ups.

Screen Name Redacted

1/21/2022 07:56 PM

Councillors should have open sessions with their own wards to gather questions and concern ahead of time...like a ward breakout session.

Screen Name Redacted

1/21/2022 08:34 PM

Make sure events are well promoted Make sure it is clear why multiple events with same name but different dates are held Reduce repetition among multiple events by providing access links to previous virtual events to provide background detail

Screen Name Redacted

1/21/2022 10:38 PM

Not sure technology is here to show larger groups interaction

Screen Name Redacted

1/21/2022 11:25 PM

N/A

Screen Name Redacted

1/22/2022 07:37 AM

no

Screen Name Redacted

1/22/2022 12:07 PM

Allow more time to answer/ask questions

Screen Name Redacted

1/23/2022 01:34 PM

Follow the rules regarding public notice that have been in existence for decades

Screen Name Redacted

1/26/2022 05:24 PM

Should be better advertised on local Social Media groups by Councillors or staff. Comments can be turned off and directed to Town social media

Screen Name Redacted

1/30/2022 07:45 PM

all good

Screen Name Redacted

1/31/2022 11:22 AM

Don't stick to a tight end time. If type of consultation merits, have time for casual conversation or questions that are after the formal part, after recording has stopped. Communications staff could have also left call and transferred host.

Screen Name Redacted

2/02/2022 05:17 PM

Not at the moment

Screen Name Redacted

2/02/2022 06:08 PM

advertise to all participants of events... especially those in affected areas and emails are on file. put a time limit on each section of agenda and make the chat available on platform so people can ask questions, especially if they have registered as a participant. . Meeting went way over time.

Screen Name Redacted

2/03/2022 02:45 PM

Moving forward the Town should consider a hybrid model of in person and virtual.

Screen Name Redacted

2/07/2022 01:49 PM

Need to assume that residents are not familiar with planning terminology.

Screen Name Redacted

2/07/2022 04:00 PM

Get feedback sooner. It's been so long I don't remember the details of the event

Screen Name Redacted

2/07/2022 04:24 PM

None

Screen Name Redacted

2/07/2022 04:41 PM

I attended an early session where the town was not fully knowledgeable about how the software works and there were some issues.

Screen Name Redacted

2/07/2022 04:44 PM

Saving world might require distanced in person discussions. Apparently in person is acceptable for many things except visiting a Doctor or trying to save the planet.

Screen Name Redacted

2/07/2022 04:45 PM

Use it for small focus (8-12) groups only where the subject is well defined.

Screen Name Redacted

2/07/2022 04:51 PM

I recall attending a Council meeting (on affordable housing) where there seemed to be no way to speak up when they asked if anyone wanted to. A couple of us would have spoken in favour, but there was no indication how to do it on the spot. So no one did. I'm glad it passed, but would have been upset if people who wanted to speak couldn't figure out how.

Screen Name Redacted

2/07/2022 05:05 PM

Aside from ensuring solid connectivity and in camera attendance by the Town staff, so far so good

Screen Name Redacted

2/07/2022 05:22 PM

Improve the timing. I want to be part of discussions BEFORE a decision was made. The meeting felt like a checklist item with no real intent to listen to residents.

Screen Name Redacted

2/07/2022 05:33 PM

Set flexible timelines that allow for meeting to run over if needed. Endure that breakout room times are realistic based upon what participants are being asked to do. Organizers need to have a better handle on how long it takes to perform tasks. Give 5 or 10 minute warnings prior to just shutting down a breakout room. Most important, virtual public meetings are about providing information on a project or process and answering respective questions from participants. Figure out how to give the platform more flexibility to meet the needs of the public attending.

Screen Name Redacted

2/07/2022 08:49 PM

N/A

Screen Name Redacted

2/08/2022 06:44 AM

the panel for georgetown south was not aware of the land and the future plan for the bypass they sidestepped all concern about traffic and noise . All they wanted to talk was architectural very frustrating not to have someone responsible to talk to .

Screen Name Redacted 2/08/2022 07:30 AM	No
Screen Name Redacted 2/08/2022 08:11 AM	No
Screen Name Redacted 2/08/2022 10:55 AM	Have virtual group sharing from different locations -
Screen Name Redacted 2/08/2022 11:10 AM	More opportunities for breakout rooms and questions. Also more survey/polling during the events.
Screen Name Redacted 2/09/2022 11:19 AM	not to sure
Screen Name Redacted 2/15/2022 01:25 AM	Allow more time for participants to enter questions and provide comments. Paper packages of presentation should be available upon request. Not everyone has printers.
Screen Name Redacted 2/15/2022 10:46 AM	Practice ahead of time to make sure it works and have good maps that can be sourced easily if not being shown.

Optional question (37 response(s), 104 skipped)

Question type: Essay Question

Q14 | Please share any additional comments about your experience attending a virtual consultation event.

Screen Name Redacted 1/21/2022 03:28 PM	The virtual option will always have to be offered even when its possible to return to in person meetings. It is great for times when there is bad weather or for folks who are are mobility challenged or who would otherwise have to get a baby sitter. The Town should be exploring a hybrid approach for the future.
Screen Name Redacted 1/21/2022 03:35 PM	Raise hand questions
Screen Name Redacted	I like the ability to choose which meetings I am interested in and the

1/21/2022 04:22 PM

ability to leave a meeting at my discretion which is not so easy in face to face situations.

Screen Name Redacted

1/21/2022 07:56 PM

virtual consultation shortchanges the average person

Screen Name Redacted

1/21/2022 10:38 PM

Maybe have more smaller group interaction

Screen Name Redacted

1/21/2022 11:25 PM

N/A

Screen Name Redacted

1/22/2022 07:37 AM

lets get back to in person meetings at locations that are easy to get to by everyone

Screen Name Redacted

1/22/2022 12:07 PM

Not everyone is able to print presentation or sections of it. Paper copies should be available upon request.

Screen Name Redacted

1/22/2022 07:39 PM

Post pandemic, I hope the online offering will continue, in addition to face to face for those who prefer an in-person experience.

Screen Name Redacted

1/23/2022 01:34 PM

They need to be available for rewatch asap. I can always be home at 3:00

Screen Name Redacted

1/23/2022 01:51 PM

Good to get involved whether virtual or in person

Screen Name Redacted

1/26/2022 05:24 PM

Should be actively reaching out to special interest groups

Screen Name Redacted

1/30/2022 07:45 PM

I like these virtual sessions.

Screen Name Redacted

1/31/2022 11:22 AM

When presenting materials, need to think about quality feedback and different personality styles. Our method was show the public for the first time and then ask for feedback right away. this works for some but not all. Should release presentation materials a few days before so people have time to review and then have workshop to hopefully get more thoughtful feedback and discussion.

Screen Name Redacted

2/02/2022 05:17 PM

When capable I will either continue virtual or attend in-person

Screen Name Redacted

2/02/2022 06:08 PM

Virtual can work very well. make available the "chat" questions and answers to participants for future reference.

Screen Name Redacted

2/03/2022 06:49 PM

It would be a step backwards, to not include virtual attendees. It's 2022. People work all day, and can't always spend 3 or 4 hours in a hot room, full of tired people.

Screen Name Redacted

2/07/2022 04:24 PM

None

Screen Name Redacted

2/07/2022 04:41 PM

I think it's great that you can be aware of what's going on in your town without having to attend the actual session. I really want to just sit in the back and hear what is being proposed.

Screen Name Redacted

2/07/2022 04:44 PM

Clumsy. Requires many independent components to function perfectly to realize any efficiencies.

Screen Name Redacted

2/07/2022 04:45 PM

When I have attended in-person public engagements in the past it was filled with senior residents of the Halton Hills. There was a lot of knowledge and perspective that was offered that was useful. This segment of Halton Hills seems to be largely missing from virtual events. I think we are all aware that many seniors (I am a senior myself) are either not comfortable with technology or do not have access to technology.

Screen Name Redacted

2/07/2022 05:05 PM

This suggestion does not specifically apply to virtual setting. Record of items actioned during meetings and progress on their status (to completion) should be shared with the public. Some of the Town staff "take-aways" have not been addressed to date.

Screen Name Redacted

2/07/2022 05:33 PM

Growing pains. Virtual consultation has a prominent place in public consultation moving forward. Focus on perfecting the delivery and not on abandoning it altogether. It's an excellent platform for effective communication if managed with flexibility and cooperation in mind!

Screen Name Redacted

2/07/2022 07:04 PM

They are an option for public input, but a poor second to in person meeting.

Screen Name Redacted

2/07/2022 08:49 PM

N/A

Screen Name Redacted

2/08/2022 06:44 AM

easy access but not being able to voice our concerns no return from the mayor or elected official regarding our concerns

Screen Name Redacted

2/08/2022 07:30 AM

It's easy to get to!

Screen Name Redacted

2/08/2022 08:11 AM

Nothing to add.

Screen Name Redacted

2/08/2022 10:55 AM

Virtual is controlled by web organizers . Get much more interaction - change the zoom platform be more creative in how meetings are organized . Not good enough to present data as you would in a open meeting . . Definitely have the organizing team as a group , !

Screen Name Redacted

2/08/2022 11:10 AM

I enjoy the option of being able to engage virtually as it provides better opportunity to engage in municipal affairs without having to sacrifice family time or find childcare.

Screen Name Redacted

2/08/2022 02:24 PM

We found, although a lot was covered in the virtual consultation, there was a certain disconnection as with in-person consultations, participants usually continue a conversation after the formal meeting which leads to other views, thoughts and ideas.

Screen Name Redacted

2/09/2022 11:19 AM

I would love to see it come together and have in-person & zoom for people who can't attend

Screen Name Redacted

2/15/2022 01:25 AM

Breakout sessions did not work. We we unable to communicate.

Screen Name Redacted

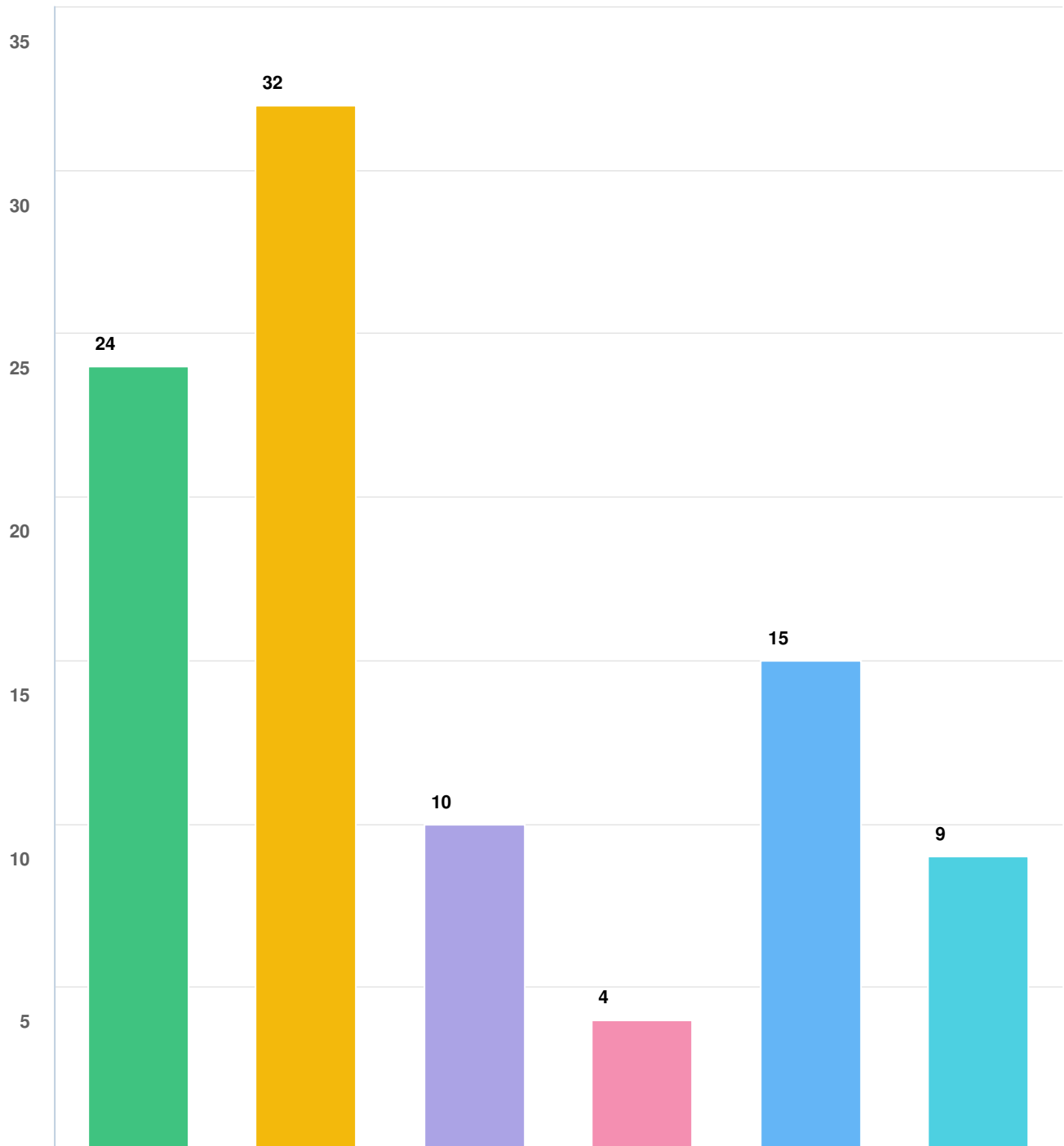
2/15/2022 10:46 AM

I found it very frustrating. Need to add some amenities if you are going to build more houses. Hire fewer consultants and put the money towards amenities like the Gellert expansion.

Optional question (34 response(s), 107 skipped)

Question type: Essay Question

Q15 If you did not attend a virtual consultation event, please explain why. Select all that apply.



Question options

- Events were not of interest to me
- I didn't hear about the events
- I don't know how to participate
- I don't have the equipment to participate
- I have virtual consultation fatigue
- Other (please specify)

Optional question (65 response(s), 76 skipped)
Question type: Checkbox Question

Q16 | What could the Town of Halton Hills do, to support your participation in a virtual consultation?

Screen Name Redacted

1/21/2022 03:17 PM

1 hour notice

Screen Name Redacted

1/21/2022 03:17 PM

1. Let me know ahead of time about the consultation. If I am not available, record the meetings and send the link.

Screen Name Redacted

1/21/2022 03:37 PM

There is communication through the Halton Hills website however if people are not signed up to receive notifications, there may not be a high level of participation. Perhaps use more media such as Facebook, Instagram, etc.

Screen Name Redacted

1/21/2022 03:38 PM

communicate

Screen Name Redacted

1/21/2022 03:43 PM

Keep on messaging

Screen Name Redacted

1/21/2022 04:35 PM

If it's a topic that interests me then I will register and attend.

Screen Name Redacted

1/21/2022 04:56 PM

Just recently signed up to get notices. If I get an email I will try to attend

Screen Name Redacted

1/21/2022 05:19 PM

Have consultations in the evening so that regular working members can join

Screen Name Redacted

1/21/2022 05:20 PM

Invitations

Screen Name Redacted

1/21/2022 06:03 PM

I really don't know - I feel like whatever feedback is given by the public is mostly ignored anyway,...engagement seems pointless if your opinions differ from what "the establishment" or "the money" wants to do.

Screen Name Redacted

If something of interest, like future pickleball/all purpose courts,

1/21/2022 06:19 PM

indoor, outdoor, would be interested along with various other topics.

Screen Name Redacted

1/21/2022 07:19 PM

Make the conversation worthwhile. I would prefer to attend virtually because I don't like leaving my house. Pre or during Covid - I'm an introvert through and through.

Screen Name Redacted

1/21/2022 07:55 PM

Advertise more about events to the public

Screen Name Redacted

1/21/2022 09:03 PM

Make it in person

Screen Name Redacted

1/22/2022 07:14 AM

Nothing

Screen Name Redacted

1/22/2022 07:28 AM

Notification of events via email

Screen Name Redacted

1/22/2022 08:28 AM

Inform me of when they are happening and what they are about

Screen Name Redacted

1/22/2022 12:52 PM

My participation is based on the event topic. So, unless the topic is of interest to me or impacts me, I won't attend. However, if there is a topic I want to have a say in, I would certainly participate in a virtual consultation.

Screen Name Redacted

1/23/2022 09:12 AM

Provide meaningful information to all town tax payers, informing them of all initiatives and events that are taking place that represent where all of the tax money us being spent. This should all be available online.

Screen Name Redacted

1/23/2022 09:00 PM

Actually listen and want to make change, not follow a pre existing agenda.

Screen Name Redacted

1/24/2022 09:49 AM

Perhaps notice has been provided in the past but emails go into junk and have blended in with other junk emails. Provide notice of events and try to use a subject line that will help it stand out from others.

Screen Name Redacted

1/24/2022 09:53 AM

Virtual is tough. So many people are working virtually these days, the last thing many want to do is sit in front of a device again for X

amount of time.

Screen Name Redacted

1/24/2022 11:03 AM

Make the topics meaningful to me.

Screen Name Redacted

1/24/2022 01:38 PM

I'd have to know about them.

Screen Name Redacted

1/25/2022 09:48 AM

Email the event .

Screen Name Redacted

1/25/2022 05:25 PM

give lots of advance notice

Screen Name Redacted

1/28/2022 02:19 PM

Depends on the topic

Screen Name Redacted

1/29/2022 08:35 AM

The Town may use multiple methods of reaching out but as I no longer get the local newspaper (it just stopped) and I can't be bothered spending my precious time checking multiple online platforms or multiple places like Instagram, etc I don't hear much. I get your emails. This is obviously not enough but not going to spend an hour everyday checking multiple sources in case you put something else.

Screen Name Redacted

2/02/2022 04:00 PM

Provide at least 2 weeks notice and specify what minimum equipment is required.

Screen Name Redacted

2/02/2022 05:25 PM

Advance notice would be appropriate, rather than last minute, as we participate in many online activities. Deebutwell@gmail.com

Screen Name Redacted

2/04/2022 09:02 AM

Email link with topic title

Screen Name Redacted

2/07/2022 04:06 PM

nothing. i think they're useless

Screen Name Redacted

2/07/2022 05:22 PM

I receive notifications about things that affect the Glen through our local newsletter but otherwise not always sure where to find things in the paper.

Screen Name Redacted

2/07/2022 08:09 PM

Remind me the day before, the day of and 1 hour before

Screen Name Redacted

2/08/2022 12:14 AM

Ask me.

Screen Name Redacted

2/08/2022 06:59 AM

Offer calendars to subscribe to, like the garbage collection calendars, to help track when these events are happening.

Screen Name Redacted

2/08/2022 11:44 AM

Send out notices.

Screen Name Redacted

2/12/2022 04:26 AM

Are you on Facebook? That would help.

Screen Name Redacted

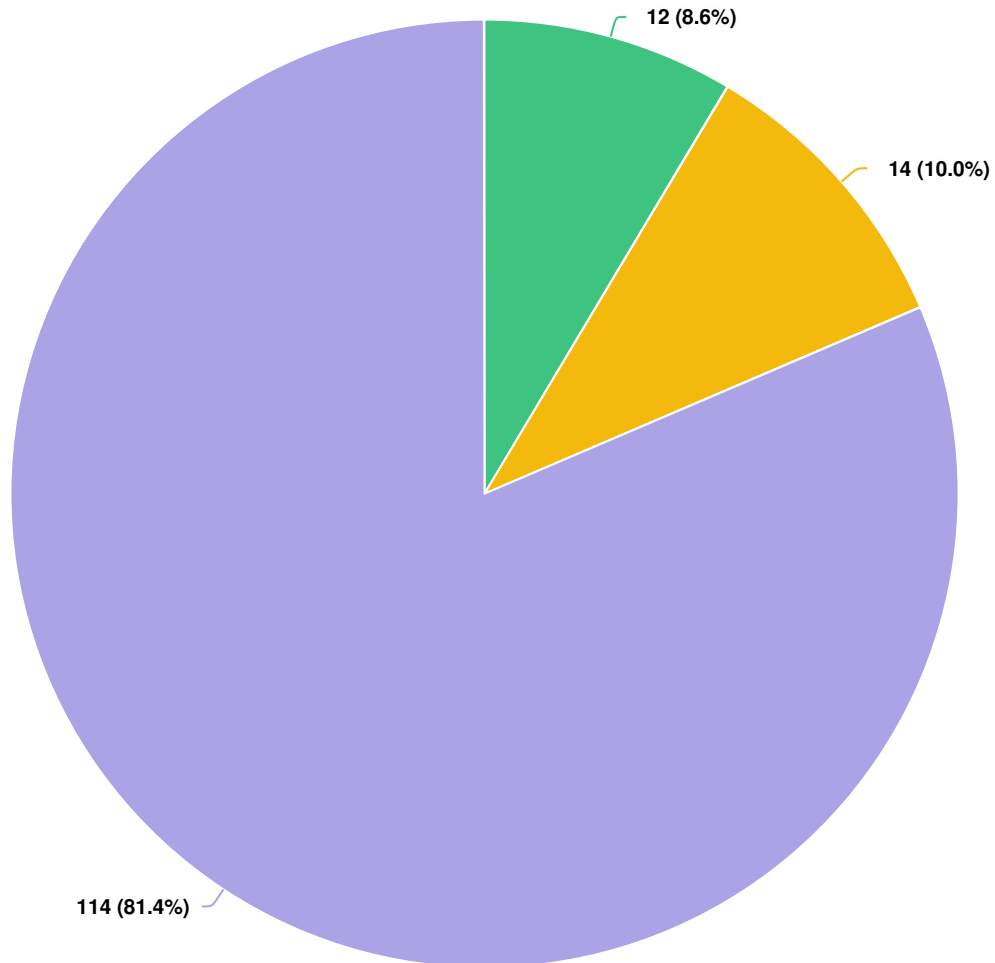
2/15/2022 08:11 AM

Place notices in community mailboxes

Optional question (39 response(s), 102 skipped)

Question type: Essay Question

Q17 When Public Health guidelines allow, do you think the Town should:



Question options

- Consider holding in-person consultation events only
- Consider holding virtual consultation events only
- Consider a hybrid approach of holding some events in-person and some events in a virtual format

Optional question (140 response(s), 1 skipped)
Question type: Radio Button Question

Q18 Please explain why you selected in-person consultation events only?

Screen Name Redacted
1/21/2022 07:56 PM
Virtual consultation is more presentation and less consultation. When technology does not work people are out of luck.

Screen Name Redacted
1/21/2022 09:03 PM
Virtual Fatigue

Screen Name Redacted
1/21/2022 10:38 PM
Social norm is personal interaction . Body language is as important as asking questions . Virtual format is controlled by facilitator. You can be sure every one is getting their say

Screen Name Redacted
1/21/2022 11:25 PM
Depends on the topic of discussion, if it's something that's quick a hybrid solution would be better suited

Screen Name Redacted
1/22/2022 07:14 AM
Many older citizens do not have the equipment or the technical knowledge to participate in virtual consultations

Screen Name Redacted
1/22/2022 08:28 AM
Because in person communication is simply better, more effective etc. I am a virtual school teacher and so I know the downside to having virtual meetings and I don't think our society needs more online communication in it than necessary.

Screen Name Redacted
2/07/2022 04:06 PM
Don't just consider it, do it in person. Productive discussions are impossible virtually.

Screen Name Redacted
2/07/2022 04:24 PM
It's enough. We have to learn to live again.

Screen Name Redacted
2/07/2022 04:55 PM
Get a better cross section of people at an in person event

Screen Name Redacted
2/18/2022 08:36 AM
Don't believe virtual will be effective

Optional question (10 response(s), 131 skipped)

Question type: Essay Question

Q19 Please explain why you selected virtual consultation events only?

Screen Name Redacted

1/21/2022 04:56 PM

We are being very safe. Most meetings there is no reason to be inperson

Screen Name Redacted

1/23/2022 09:12 AM

It's the 21st century. All information that is 100% funded by tax paper money should be available digitally.

Screen Name Redacted

1/30/2022 05:45 PM

Hybrid doesnt make economical sense for time invovled, so either in person or virtual.

Screen Name Redacted

1/30/2022 07:45 PM

saves time, more likely to attend

Screen Name Redacted

2/07/2022 04:24 PM

No hassle, virtual is great as one can do research during the meeting online at the same time.

Screen Name Redacted

2/07/2022 04:41 PM

There is an advantage to holding a virtual event. They are recorded, the information that is presented can be seen clearly by everyone and if need be screen shots can be taken while it goes on. There are far less distractions and it allowed anyone to attend and give input.

Screen Name Redacted

2/08/2022 08:11 AM

The comfort of ones own home is better suited to me. I don't have to travel to attend a meeting and I can tune out any folks who like to talk but say very little to nothing.

Screen Name Redacted

2/08/2022 11:10 AM

You did not offer the option of selecting a hybrid approach in which future events will continue to be offered both in-person AND online. I believe that would be the most equitable approach to allow for greater participation.

Screen Name Redacted

2/10/2022 08:49 AM

Virtual meetings are much easier for me to attend - I never had the opportunity to participate until it was held virtual.

Screen Name Redacted

2/13/2022 08:49 AM

Public healt guidelines will very likely lift before I am ready to risk closer associations with others not in my familsy group.

Optional question (10 response(s), 131 skipped)

Question type: Essay Question

Q20 Please explain why you selected hybrid approach?

Screen Name Redacted
1/20/2022 01:18 PM
Offering in different formats ensures accessibility for largest number of people.

Screen Name Redacted
1/20/2022 09:08 PM
To allow more people to connect.

Screen Name Redacted
1/21/2022 03:17 PM
I hate virtidl

Screen Name Redacted
1/21/2022 03:17 PM
In some cases, people need to discuss further!

Screen Name Redacted
1/21/2022 03:18 PM
It is the closest to my opinion, but not exactly. I think that all consultation events could be done in-person but also support virtual participation in the same event by using a moderator to blend the participation from in-person and virtual as required. This would allow people to attend in their preferred or most-accessible format depending on when the session is scheduled for.

Screen Name Redacted
1/21/2022 03:19 PM
Some people are more comfortable attending a virtual and some still prefer the live in person type of meeting

Screen Name Redacted
1/21/2022 03:21 PM
To accomodate both those who haven't the time or means to attend in person and those who would rather attend in person.

Screen Name Redacted
1/21/2022 03:23 PM
some people find virtual consultations OK, I do not; you need to include both to get the most response.

Screen Name Redacted
1/21/2022 03:28 PM
see earlier comments

Screen Name Redacted
1/21/2022 03:35 PM
Not everyone has tech or ability

Screen Name Redacted
Some people would prefer virtual, others in person. By providing both

1/21/2022 03:35 PM

formats, you are likely to get better turn out.

Screen Name Redacted

1/21/2022 03:37 PM

There would be different comfort levels for people to attend in person events or virtual events would be a time-saving feature to reduce commutes to the site.

Screen Name Redacted

1/21/2022 03:38 PM

personal contact requires courage and responsibility

Screen Name Redacted

1/21/2022 03:43 PM

They compliment each other and will draw a larger combined audience.

Screen Name Redacted

1/21/2022 03:57 PM

Virtual consultation events are easier to access for those who have the required technology (those who do not have computers/wifi or need technological support could still access using computers/resources available at the library), and virtual events likely save on staff time (no travel/setup of materials). Virtual events are good for consultations that affect a smaller percentage of the community. In-person events should be held for projects affecting a larger percentage of the community.

Screen Name Redacted

1/21/2022 04:04 PM

Sometimes it is not possible to attend an in-person event so it is good to have an option.

Screen Name Redacted

1/21/2022 04:13 PM

Depending the subject and if effects the entire town or just a neighbourhood. For a neighbourhood, virtual is fine

Screen Name Redacted

1/21/2022 04:18 PM

We may not always be able to attend

Screen Name Redacted

1/21/2022 04:22 PM

There are folks who prefer the in-person event but I like the virtual event for reasons already stated.

Screen Name Redacted

1/21/2022 04:28 PM

I live in the countryside and am unlikely to attend in-person events unless I deem them to be very important.

Screen Name Redacted

1/21/2022 04:35 PM

The pandemic has changed the way we do things. I think a hybrid approach would reach out to more people.

Screen Name Redacted

1/21/2022 04:42 PM

I like the idea of having a choice.

Screen Name Redacted

1/21/2022 04:59 PM

Masked and proof of vaccine

Screen Name Redacted

1/21/2022 05:07 PM

The virtual meetings can be more inclusive (eg., people without a car, people with physical challenges)

Screen Name Redacted

1/21/2022 05:19 PM

For times when weather or ability to be in person is prohibitive still allows someone to be part of community. If you have business travellers they could still participate even when away.

Screen Name Redacted

1/21/2022 05:20 PM

The events should be both at the same time.

Screen Name Redacted

1/21/2022 06:03 PM

I think hybrid is best - but it should be combined with in person to get the most involvement possible - not an either or situation

Screen Name Redacted

1/21/2022 06:06 PM

Working full time, and running a household makes it hard to attend in person meetings. It would be a dis service, not to have hybrid meetings. It costs nothing. If no one shows up virtually, no loss.

Screen Name Redacted

1/21/2022 06:19 PM

Should not be confined to virtual only, many people unable to attend virtually, older generation, etc.

Screen Name Redacted

1/21/2022 07:19 PM

Some people like to go out. Some people don't.

Screen Name Redacted

1/21/2022 07:55 PM

Some events maybe be preferred to actually see residents in person and how they are personally impacted by certain events. Ie. development near their land, traffic and noise pollution etc, lack of services or funding for residents, elderly and disabled. Virtual meetings can be dehumanizing, and sometimes we forget how developers and actions may impact others.

Screen Name Redacted

1/21/2022 08:02 PM

some events require personal interaction. emotions are not well portrayed or received in a virtual format.

Screen Name Redacted

1/21/2022 08:34 PM

Because i do feel there are added benefits to virtual events Deciding which events are virtual is important (ie chickens - no, planning and development - yes) It levels the playing field by giving everyone an opportunity to have their voice heard or for people to hear first hand what is proposed.

Screen Name Redacted

1/22/2022 07:28 AM

I think it would be advantageous for people to have the option to attend in person or to attend via internet - with Zoom for registered attendees.

Screen Name Redacted

1/21/2022 07:37 AM

some people do not have transportation to get to the meeting place and could attend online if they have the equipment , the eyesight and the ability to go online

Screen Name Redacted

1/22/2022 12:07 PM

I don't agree.... All events should be offered in both formats. The participant should be able to choose whichever is preferable.

Screen Name Redacted

1/22/2022 12:52 PM

Depending on the situation, either type of event may be a better choice so having both available is the right approach.

Screen Name Redacted

1/22/2022 01:40 PM

For all contingencies.

Screen Name Redacted

1/22/2022 01:59 PM

People can choose the most comfortable option for them.

Screen Name Redacted

1/22/2022 02:33 PM

People who cannot go in person will appreciate the virtual meeting option.

Screen Name Redacted

1/22/2022 07:39 PM

I think it will result in a broader cross-section of participants.

Screen Name Redacted

1/23/2022 12:00 AM

Some people are unable or unwilling to attend in person so allowing a hybrid approach provides all residents with opportunity

Screen Name Redacted

1/23/2022 01:34 PM

When business and critical infrastructure are padded with Santa Claus parade wishes and tributes to lifelong residents the urgency is lost.

Screen Name Redacted

1/23/2022 01:51 PM

Have both options available for the event for a variety of reasons including preference, convenience, time and location constraints, childcare, etc.

Screen Name Redacted

1/23/2022 09:00 PM

Everyone gets an option.

Screen Name Redacted

1/24/2022 09:49 AM

I believe there will be a fair number of people that will not feel comfortable in the short term attending in person events as a result of the pandemic and it will take time for them to once again find comfort to participate in larger group gatherings. A hybrid approach will help ensure some level of participation by this group of people.

Screen Name Redacted

1/24/2022 09:53 AM

There will always be people that prefer virtual out of convenience or lack of ability to attend in-person. While in-person is the most ideal, having the virtual option would help increase overall attendance.

Screen Name Redacted

1/24/2022 11:03 AM

You can do it from anywhere - e.g. home, work, walking etc

Screen Name Redacted

1/24/2022 01:38 PM

Because if someone is scheduled in person and is sick or forced to isolate, you will have to have another option. Not sure hybrid is as useful but only virtual means those without technology, reliable connectivity or even affluent enough can't participate. You can't ignore those who are vulnerable.

Screen Name Redacted

1/24/2022 02:44 PM

Should have a choice

Screen Name Redacted

1/24/2022 06:46 PM

Some people still don't feel comfortable with virtual events so the hybrid model allows more options. Maybe the virtual session can be a live-stream of the in-person meeting.

Screen Name Redacted

1/25/2022 09:48 AM

Not everyone wants to attend in person.

Screen Name Redacted

1/25/2022 05:25 PM

allows more people to participate

Screen Name Redacted

1/26/2022 05:24 PM

Leaving the home is sometimes difficult and a deterrent for young families. Also those on shift work with access to a device can still

participate.

Screen Name Redacted

1/28/2022 02:19 PM

Some people voice their opinions better in each field

Screen Name Redacted

1/29/2022 08:35 AM

If you want participation you need to employ more that the standard 1 meeting as was previously done.

Screen Name Redacted

1/31/2022 11:22 AM

Opportunity to serve widest audience. Not necessary to have it all at same time. One night could be virtual and next night in person. Requires more staff time and preparation doing two consultations though.

Screen Name Redacted

2/02/2022 04:00 PM

While in-person is always preferable, some interested parties may prefer, or just be satisfied with a virtual participation. Possibly health, weather or other reasons may limit their mobility at that time or they may simply wish to monitor the proceedings.

Screen Name Redacted

2/02/2022 05:17 PM

As I am travelling I would like to have the opportunity to attend a meeting if I am not in town or in the province or even out of the country.

Screen Name Redacted

2/02/2022 05:25 PM

It encourages more residents to participate, in whichever way they choose.

Screen Name Redacted

2/02/2022 06:08 PM

Hybrid is important to allow individuals to choose their comfort level even though public health has given the "go ahead" . Each person has their own medical situation to consider and going totally in person does not offer those people or people with physical challenges an opportunity to participate, it then becomes :exclusive.

Screen Name Redacted

2/03/2022 02:45 PM

it would allow those who cannot get out to participate and it may be a while before people fell comfortable around others.

Screen Name Redacted

2/03/2022 03:29 PM

Hybrid allows all persons to access events, regardless of approach. friendly for those who do not wish to drive, etc.

Screen Name Redacted

2/03/2022 06:49 PM

You did not give an option of hybrid meetings where it's an in person meeting AND with the option of virtual attendees.

Screen Name Redacted

2/04/2022 09:02 AM

So everyone can participate

Screen Name Redacted

2/05/2022 06:39 AM

They should be dually done, both in person and online

Screen Name Redacted

2/07/2022 04:00 PM

Allows more choice

Screen Name Redacted

2/07/2022 04:14 PM

To give people choice.

Screen Name Redacted

2/07/2022 04:19 PM

Sometimes evenings are busy and it is difficult to get out to an in person meeting.

Screen Name Redacted

2/07/2022 04:28 PM

Flexibility for everyone interested in attending and participating.

Screen Name Redacted

2/07/2022 04:44 PM

On line sessions have a place for some actions but human interaction with all where you can feel the pulse of the room and gauge reactions has been underestimated.

Screen Name Redacted

2/07/2022 04:45 PM

In-person consultations are best, however there is a role for virtual consultations such as smaller focus group meetings. This option may also be required to allow for more inclusion where residents cannot travel (disability, parental responsibilities, weather etc)

Screen Name Redacted

2/07/2022 04:51 PM

Even better would be in-person events, but people at home can at least monitor them.

Screen Name Redacted

2/07/2022 05:05 PM

I think that the idea of the hybrid would not be some in person and some in virtual format, but rather accommodate meetings where audience/public participating in the meeting would have an option of coming in-person or connecting virtually. Attendance and participation would be greater as this flexible hybrid option would accommodate many who cannot make it in time or at all to attend in person. This may be a bit more work for Town staff but it has been demonstrated that we can adapt and use technology to our advantage :)

Screen Name Redacted

2/07/2022 05:12 PM

Virtual events not affected by individual health, transportation difficulties, child or elder care responsibilities, and/or inclement weather, but understand that some residents may like in person events.

Screen Name Redacted

2/07/2022 05:18 PM

More would attend

Screen Name Redacted

2/07/2022 05:22 PM

Sometimes there is more impact with in person, but allowing virtual makes it more broadly accessible

Screen Name Redacted

2/07/2022 05:33 PM

Events should be held as a hybrid that allows for both ways to participate. My ability to participate should not be limited to my ability to attend in person. If I can effectively participate from my home, office, cottage, I should be able to attend the meeting. Plus, virtual participation lowers my carbon footprint!

Screen Name Redacted

2/07/2022 07:04 PM

More opportunities for citizens participating is always a good thing.

Screen Name Redacted

2/07/2022 07:21 PM

If people cannot attend in person, it still enables input because folks can attend from home and while on the go, so enables a broader number of participants to include virtual opportunities

Screen Name Redacted

2/07/2022 07:35 PM

Those with an intense interest in a Sunday next could attend in person, while those with a peripheral interest could attend virtually and still feel informed.

Screen Name Redacted

2/07/2022 07:46 PM

virtual possibly is available to more people and energy efficient approach, however in-person communication can be better

Screen Name Redacted

2/07/2022 08:09 PM

Sometimes its more convenient

Screen Name Redacted

2/07/2022 08:49 PM

Both types of events are useful. In-person events allow opportunity to meet and talk with participants.

Screen Name Redacted

2/07/2022 09:23 PM

some people are unable to attend in person events and prefer to use computers to participate

Screen Name Redacted

2/08/2022 12:14 AM

I raised 3 children. Being in an office at all times would not have been possible.

Screen Name Redacted

2/08/2022 06:44 AM

I have no one to babysit my young children but if it is a decision the bypass I will bring them to the meeting to get answers.

Screen Name Redacted

2/08/2022 06:59 AM

In person is great but remote/virtual are convenient.

Screen Name Redacted

2/08/2022 07:30 AM

There is value in both approaches

Screen Name Redacted

2/08/2022 11:28 AM

In-person is better overall but virtual is more convenient for most people.

Screen Name Redacted

2/08/2022 11:44 AM

There are benefits and drawbacks to both formats. In both scenarios, I can see that mentoring of young people or new participants can be done, but you might have to structure it in a different way. We need to be able to include a variety of people (e.g., age groups, cultures, people with disabilities, etc.) to have a voice, learn about the issues, develop ideas, and to connect resources. IN-PERSON Benefits: Ability to break out into small groups. More personal. You can see the interaction between participants, which gives information through body language. It's easier to ask questions on the spot. More engaging for some people (use of humour, structure of conversations, remaining focused). Drawbacks: Many people have difficulty travelling to an event (away at school, travel for work or fun, age, lack of transportation), social anxieties, or hearing or mobility issues, but they still want to be involved. If you have hearing problems, it can be difficult to listen in a large group. VIRTUAL Benefits: Virtual allows more people to attend. You need moderators managing the chat bar and structure. Break out rooms are great. Drawbacks: Rural participants may not have access to enough bandwidth to participate. PERSONAL REASONS: I like to be able to attend, but sometimes I am not comfortable being in large groups for medical reasons. In-person allows me to build relationships and to respond to body language. I remember what was said and the context more clearly. Virtual allows me to think about questions or ideas before sharing. Meetings can be recorded for reference.

Screen Name Redacted

2/08/2022 02:24 PM

It is a way for people who prefer in-person, people who may not be virtually savvy and those who cannot attend in person, all an

opportunity to participate.

Screen Name Redacted

2/09/2022 11:19 AM

It is the best of both worlds.

Screen Name Redacted

2/10/2022 06:03 PM

It depends on Covid situation

Screen Name Redacted

2/12/2022 04:26 AM

It is equitable and allows all people to attend.

Screen Name Redacted

2/15/2022 01:25 AM

Actually, I feel all consultation events should be held in both virtual and in person. Individuals should have both options available and be allowed to choose their personal preference.

Screen Name Redacted

2/15/2022 08:11 AM

I do this type of production for a living

Screen Name Redacted

2/15/2022 10:46 AM

If a person misses the open house have a virtual presentation that a resident could use or see independently to add a comment. The Gellert presentations were a waste of time to have nothing happen. So open presentations should be followed by action.

Screen Name Redacted

2/15/2022 01:23 PM

As a physically challenged person, it's not always possible to attend in person.

Optional question (99 response(s), 42 skipped)

Question type: Essay Question

Q21 | If it is decided that some consultation events will take place virtually and others in-person, what criteria should staff consider for making this determination? (E.g.: focus group events should be held virtually; events open to everyone should be held in person; complex information should be delivered at in person event, etc.)

Screen Name Redacted

1/20/2022 01:18 PM

All information should be available in both formats.

Screen Name Redacted

1/20/2022 09:08 PM

Your example makes sense- focus groups virtual

Screen Name Redacted

1/21/2022 03:17 PM

Whag people want in advance...age groups vary

Screen Name Redacted

1/21/2022 03:17 PM

Depends on the type of event and severity criteria.

Screen Name Redacted

1/21/2022 03:18 PM

Other - all events should be held in-person with the option to attend virtually. A moderator can blend the in-person and online participation to ensure that all can participate.

Screen Name Redacted

1/21/2022 03:21 PM

Complexity of information; # of people interested; time of day.

Screen Name Redacted

1/21/2022 03:28 PM

I think it depends on the circumstances. For instance to restrict a focus group to in person means that someone with mobility challenges may not be able to participate.

Screen Name Redacted

1/21/2022 03:35 PM

Expected number of participants.

Screen Name Redacted

1/21/2022 03:35 PM

I am unsure

Screen Name Redacted

1/21/2022 03:37 PM

Multi-media presentations which can be provided for in-person and virtual attendance

Screen Name Redacted

1/21/2022 03:38 PM

ocus group events should be held virtually

Screen Name Redacted

1/21/2022 03:43 PM

I'm guessing that virtual may get more participation.

Screen Name Redacted

1/21/2022 03:57 PM

The anticipated number of attendees should determine how the event is to be held.

Screen Name Redacted

1/21/2022 04:04 PM

I think the option should be there for all events to be held in-person or virtually. Even if the virtual format is there for viewing only without the option to actually participate.

Screen Name Redacted

1/21/2022 04:22 PM

It is too easy during an in-person event for people to get too emotionally involved. They are at times very difficult to control especially those who want to protest.

Screen Name Redacted

1/21/2022 04:35 PM

Depends what residents would be most impacted about topic and accessibility considerations. Same info to be shared for both. Material emailed to registered online participants in advance.

Screen Name Redacted

1/21/2022 04:42 PM

That sounds about right .

Screen Name Redacted

1/21/2022 04:56 PM

Maybe offer them online and in person at the same time.

Screen Name Redacted

1/21/2022 04:59 PM

When Covid numbers are high, either postpone meetings or hold virtually. But when other businesses are open, there is no reason my Town of Halton Hills should be closed up tight. These meetings are important to lots of people and virtual meetings may not be accessible to all

Screen Name Redacted

1/21/2022 05:07 PM

The virtual option should always occur.

Screen Name Redacted

1/21/2022 05:13 PM

People understand better in person rather than virtually.

Screen Name Redacted

1/21/2022 05:19 PM

I don't think it should be either or so I can not answer this question.

Screen Name Redacted

1/21/2022 05:20 PM

Not sure

Screen Name Redacted

1/21/2022 06:03 PM

you shouldnt go this route - the two approaches should be combined

Screen Name Redacted

1/21/2022 06:06 PM

The meetings should be in person, with an option for those who wish to, to attend virtually. In person meetings can be long, run late, and not enough seating, for the big meetings. One has to spend hours, waiting to hear the topic they came to hear.

Screen Name Redacted

1/21/2022 06:19 PM

older populations should be live?

Screen Name Redacted

1/21/2022 07:19 PM

Everything should be hybrid.

Screen Name Redacted

1/21/2022 07:55 PM

Should be case by case and option provided to the public.

Screen Name Redacted

1/21/2022 07:56 PM

Question and answer type of sessions can be held virtually. I agree that focus group events can be held virtually and events open to all should be held in person. Complex information should be acknowledged and probably delivered my purposefully so that town staff can gauge engagement level and comprehension.

Screen Name Redacted

1/21/2022 08:02 PM

Just what it says in the example above.

Screen Name Redacted

1/21/2022 08:34 PM

I think complex info can certainly be delivered on line. The main criteria should be expanding access (virtual and in person) when critical decisions need to be made

Screen Name Redacted

1/21/2022 10:38 PM

Transparency is important in trusting the information or process is true I only like open meetings and believe every decisions should be open to the public

Screen Name Redacted

1/21/2022 11:25 PM

Virtual groups should have a cap on the # of users attending.

Screen Name Redacted

1/22/2022 07:14 AM

The events should all be held in person especially complex information. They should be advertised in the local paper that they are coming up.

Screen Name Redacted

1/22/2022 07:28 AM

As above, the subject of the meeting, and if there would be a benefit to have people in attendance, would determine, live, virtual or hybrid.

Screen Name Redacted

1/22/2022 07:37 AM

topic and who it will affect

Screen Name Redacted

Public health guidelines

1/22/2022 08:28 AM

Screen Name Redacted

1/22/2022 11:26 AM

make it a time where everyone could attend. having it in the mid afternoon is sometimes impossible for people who WORK outside of the home/.

Screen Name Redacted

1/22/2022 12:07 PM

Each event should be held in both formats with residents choosing format preferable

Screen Name Redacted

1/22/2022 12:52 PM

The type of event/topic. The current public health measures.

Screen Name Redacted

1/22/2022 01:40 PM

In person preferred, virtual if necessary.

Screen Name Redacted

1/22/2022 01:59 PM

If the event is open to everyone it should be held in person, complex information should be held in person.

Screen Name Redacted

1/22/2022 02:30 PM

as much as possible and practical should be in person.

Screen Name Redacted

1/22/2022 07:39 PM

If there are a lot of visuals for review, in person would be best, unless the visuals are posted on the Region's website in addition to being referenced in the meeting.

Screen Name Redacted

1/23/2022 12:00 AM

Meet demand - if need all voices then allow ways for all voices. If need physical commitment then make in person. If dont need/monetarily better to do virtually then do it that way. Decision should be based on goal of mtg and audience

Screen Name Redacted

1/23/2022 09:12 AM

I will not attend in person events.

Screen Name Redacted

1/23/2022 01:34 PM

All public meetings including any public employee presentations regarding a file for Council approval be public. Have your debates in private if you wish. However when a decision for variance or extension, or appeal requested...Let the cameras roll.

Screen Name Redacted

1/23/2022 01:51 PM

What prevents access to events via either method, why does it have to be one or other. Parliament can run with a hybrid why not HH.

Screen Name Redacted

1/23/2022 09:00 PM

Just offer both.

Screen Name Redacted

1/24/2022 09:49 AM

In today's environment, I think most events can be held in-person with virtual attendees. I dont think it has to be an either / or situation.

Screen Name Redacted

1/24/2022 09:53 AM

I would suggest anything exclusively virtual should be initial information. Once you get past that it should be hybrid events.

Screen Name Redacted

1/24/2022 11:03 AM

Hybrid for complex and important issue Hybrid for less important issues This gives people choices and increases participation overall. It shouldn't be one or the other. Use all your communication channels to get wider variety of answers/opinions.

Screen Name Redacted

1/24/2022 01:38 PM

I'd say you must offer an in person option. We have too many people without reliable internet and that doesn't even touch on socio-economic issues.

Screen Name Redacted

1/24/2022 06:46 PM

I don't think that they should be viewed as mutually exclusive... there should be a way to hold an in-person meeting for those that prefer to be on-site and also offer the meeting virtually. I see no reason why this can't be accomplished with a little thought and effort.

Screen Name Redacted

1/25/2022 09:48 AM

Time , place and demographics .

Screen Name Redacted

1/26/2022 05:24 PM

I think it should always be a hybrid moving forward

Screen Name Redacted

1/28/2022 02:19 PM

Again, it depends on the topic. Some might have passionate responders I person, others not

Screen Name Redacted

1/29/2022 08:35 AM

Small focus groups need to be held both ways if you want a variety of views. Detailed information can be done either way.

Screen Name Redacted

1/30/2022 05:45 PM

Virtual should be the only option

Screen Name Redacted

1/31/2022 11:22 AM

Depends on content. Majority I think could continue to be done virtually. Attendance metrics on greater virtual attendance or ease of attending vs. in person.

Screen Name Redacted

2/02/2022 04:00 PM

Events with real potential for impact on people's neighborhoods, their lifestyles or other aspects of quality of life should be hybrid to allow maximum accessibility. Focus groups should be held in-person as they are intended to get people talking and sharing, and if necessary, surfacing misperceptions, miscommunication and disagreements. Events that are more informational, such as updates and simple inquiries should be alright handled on a virtual platform so long as there is good notice given and outcomes can be looked up afterward. Agree that complex information should be delivered at in-person events with access provided afterwards to a comprehensive summary on an IT platform for those unable to attend.

Screen Name Redacted

2/02/2022 05:17 PM

Have the ability of focus group in person or virtually

Screen Name Redacted

2/02/2022 05:25 PM

Agree.

Screen Name Redacted

2/02/2022 06:08 PM

In todays age of technology, all events should be offered virtually even if there are now being held in-person. Previous questions answer explains why... more inclusive.

Screen Name Redacted

2/03/2022 02:45 PM

I think they all should be a hybrid model moving forward.

Screen Name Redacted

2/03/2022 03:29 PM

Yes, as long as discussions from both are offered

Screen Name Redacted

2/03/2022 06:49 PM

The events should be in person AND virtual

Screen Name Redacted

2/04/2022 09:02 AM

Broadcast in person events

Screen Name Redacted

2/05/2022 06:39 AM

They should all be in person AND online

Screen Name Redacted 2/07/2022 04:00 PM	Safety; distribution of materials; ability for open house type input
Screen Name Redacted 2/07/2022 04:14 PM	They should be hybrid.
Screen Name Redacted 2/07/2022 04:24 PM	None
Screen Name Redacted 2/07/2022 04:24 PM	Everything in person.
Screen Name Redacted 2/07/2022 04:44 PM	Debate-like events should be in person. Initial topics of discussion or discovery task might be fine on line.
Screen Name Redacted 2/07/2022 04:45 PM	Your example seems to be in line with my thinking. The biggest issue is attendance at any event in-person or virtual. Currently the town is terrible at communication. Most people do not sign-up for e-mail service because there is too much 'junk' communication. When the town decided to only inform the residents via e-mail subscription the majority of residence play catch-up when they happen to learn of an important issue and usually miss initial meetings and open houses. Let's Talk Halton Hills has little organization and is not kept up to date so I give up looking for updates...I have missed many opportunities for input and surveys. If the dentists can put a flyer in my inbox once a month, why can't the town or let us sign-up for paper version of e-mails.
Screen Name Redacted 2/07/2022 04:51 PM	I agree with the above.
Screen Name Redacted 2/07/2022 05:12 PM	Events that are open to everyone should be virtual - offers greater chances for more people, who normally can't attend, to take part (out of town workers, people unable to get sitters, disability problems, etc.). Smaller focus groups may want to meet in person.
Screen Name Redacted 2/07/2022 05:22 PM	Don't know
Screen Name Redacted 2/07/2022 05:22 PM	Virtual options should always be available.

Screen Name Redacted
2/07/2022 05:33 PM

2 Loaded questions. Virtually can work for all meetings. Hybrid combo is best. Criteria for choosing? How important is the outcome or decision of the meeting? Poll your attendees prior to scheduling the event date and see how they feel. The audience is the best tool to consult on how they want to attend a meeting.

Screen Name Redacted
2/07/2022 07:04 PM

I don't think any events should be restricted to one exclusive format.

Screen Name Redacted
2/07/2022 07:35 PM

I concur with your example.

Screen Name Redacted
2/07/2022 08:09 PM

Time of year and time of day

Screen Name Redacted
2/07/2022 08:49 PM

Examples above make sense.

Screen Name Redacted
2/07/2022 09:23 PM

perhaps in person events could also be held virtually at the same time

Screen Name Redacted
2/08/2022 12:14 AM

All public committee and council meetings should be live feed and recorded for viewing on CPAC

Screen Name Redacted
2/08/2022 06:44 AM

if it is a meeting about something crucial as land development and a highway or bypass being built 50 meters from our house we deserve answers. I feel the money is talking and the town doesn't care about its residents

Screen Name Redacted
2/08/2022 06:59 AM

All events should be offered in both formats.

Screen Name Redacted
2/08/2022 07:30 AM

Complex info delivered in person

Screen Name Redacted
2/08/2022 08:11 AM

Why the comment about delivering complex information in person. I don't see the need for that approach. If one is interested in the subject one will pay attention regardless.

Screen Name Redacted

Only use virtually of meetings if necessary . Virtual does not

2/08/2022 10:55 AM

guarantee transparency

Screen Name Redacted

2/08/2022 11:10 AM

All events should offer BOTH online and in-person formats. I believe that this type of hybrid approach would be the most equitable to allow for greater community participation. If I have to commute to work, by the time I get back and get kids/family sorted, it is not likely that I will be able to leave again to attend a public meeting. Virtual events offer greater flexibility to accommodate busy schedules for families with children.

Screen Name Redacted

2/08/2022 11:44 AM

I definitely like the idea of focus groups being virtual, but you need a good leader and a moderator. Criteria: weather, ability to use interpreters if needed, central locations to enable a balanced participation from all areas of the region). Idea: Provide a virtual presentation of the information to be discussed (e.g., background information, what has been done to date). I guess if some people arrive at the last minute, they may not have access to this information.

Screen Name Redacted

2/08/2022 02:24 PM

We feel there should be inclusion for any consultation to make sure those who don't have a computer, those who cannot drive (for example) can participate.

Screen Name Redacted

2/10/2022 08:49 AM

I wouldn't be able to attend in-person events so I would like them to all be virtual so I can participate.

Screen Name Redacted

2/12/2022 04:26 AM

Everything should be hybrid. It allows for the greatest amount of participation AND people don't have to drive. It's a sustainable option.

Screen Name Redacted

2/13/2022 08:49 AM

For me the green light to hold public gatherings must come from unbiased medical experts.

Screen Name Redacted

2/15/2022 01:25 AM

All events should be offered in both in person and virtual means with the participants choosing their personal preference. Transportation and young children may be an issue. Some folks may need to socialize.

Screen Name Redacted

2/15/2022 08:11 AM

Any decision based on major infrastructure changes should be in person where possible. Minimal changes/variances etc can be done via hybrid

Screen Name Redacted

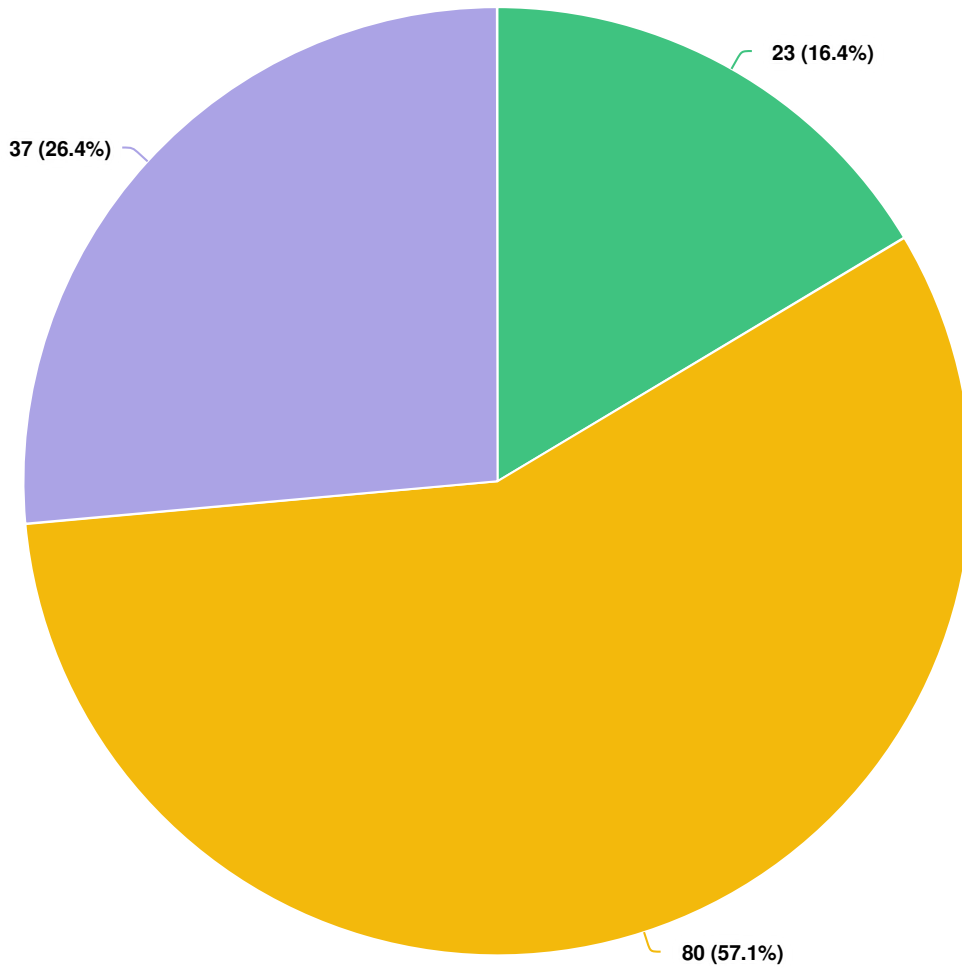
2/15/2022 10:46 AM

It is very frustrating and does the public really have a say. EG
expansion of the urban boundary in Georgetown. the 413

Optional question (100 response(s), 41 skipped)

Question type: Essay Question

Q22 When in-person engagement is deemed safe, how likely are you to attend an in-person consultation event hosted by the Town of Halton Hills?

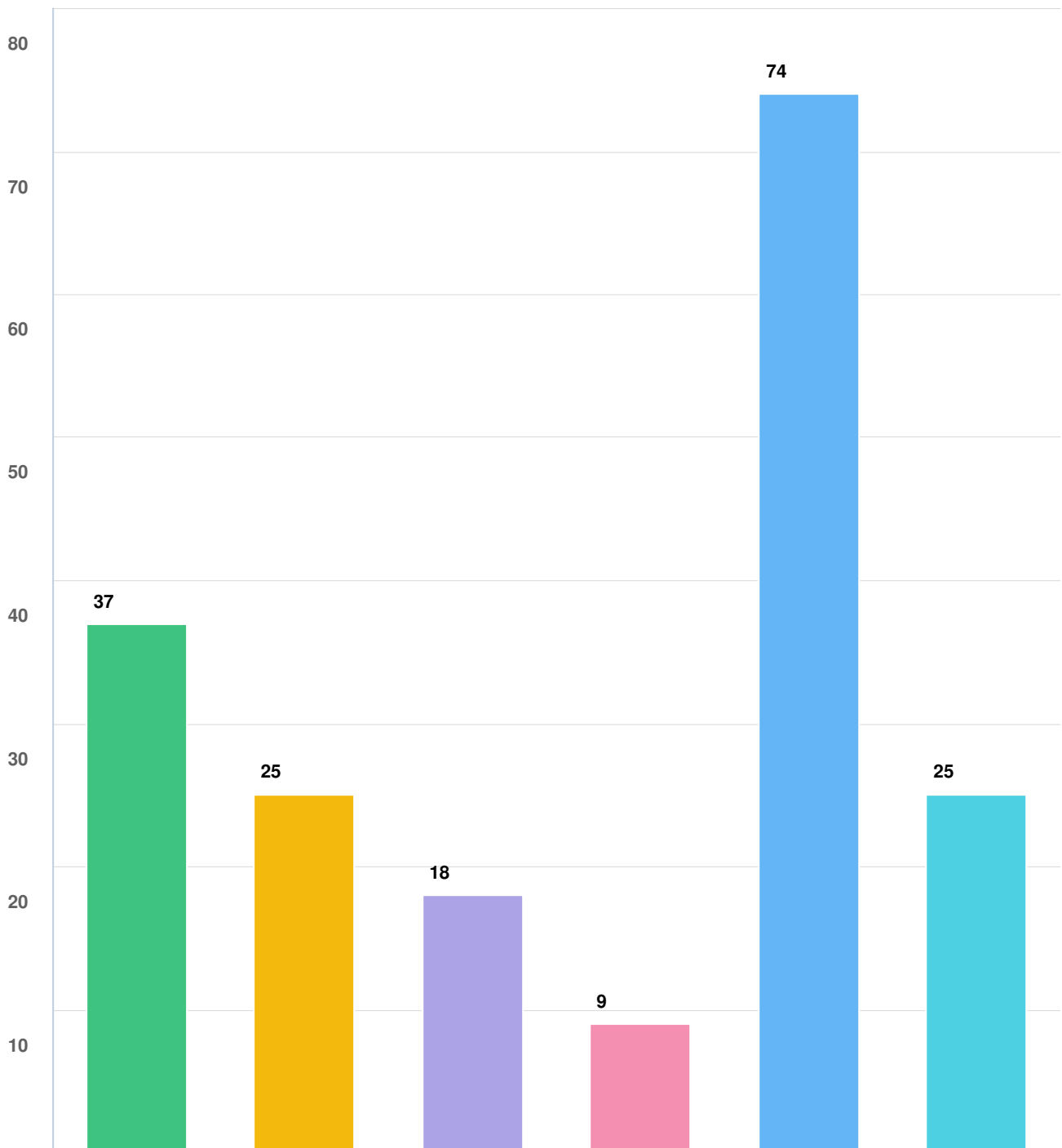


Question options

- Very likely
- Somewhat likely
- Not at all likely

Optional question (140 response(s), 1 skipped)
Question type: Radio Button Question

Q23 Please describe your reason(s) for either somewhat likely or not likely to attend an in-person meeting hosted by the Town of Halton Hills. Select all that apply.



Question options

- I don't normally attend in-person meetings hosted by the Town
- I prefer to engage virtually
- I still wouldn't feel safe
- I have transportation or mobility issues
- I have competing demands of my time
- Other (please specify)

Optional question (122 response(s), 19 skipped)
Question type: Checkbox Question