

REPORT

| TO: | Mayor Bonnette and Members of Council |
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| FROM: | Samantha Howard, Director of Recreation Services |
| DATE: | March 4, 2022 |
| REPORT NO.: | RP-2022-0007 |
| SUBJECT: | Financial Relief – Hillsview Active Living Centre Recovery Payments |

RECOMMENDATION:

THAT Report No. RP-2022-0007 dated March 4, 2022 regarding Financial Relief for Hillsview Active Living Centre Recovery Payments be received;

AND FURTHER THAT the 1st and 2nd quarter recovery payments for 2022 valued at \$24,712 in the Hillsview Active Living Centres MOU be waived per the rationale outlined in Report RP-2022-0007;

AND FURTHER THAT the permanent reduction in revenue of \$24,712 resulting from the waived recovery payments for the Hillsview Active Living Centres be funded from Safe Restart Agreement Funding if available or from the Tax Rate Stabilization Reserve if SRA funding is unavailable as outlined in Report RP-2022-0007;

AND FURTHER THAT staff be directed to update the necessary documents to reflect the quarterly invoicing to the Hillsview Active Living Centres outlined in Report 2022-0007;

AND FURTHER THAT the CAO, after consultation with the Commissioner of Recreation and Parks, be authorized to administer rate adjustments, if necessary for Q3 and Q4 outlined in Report RP-2022-0007 through delegated authority.

KEY POINTS:

The following are key points for consideration with respect to this report:

• COVID 19 pandemic impacts to recreation and community groups persist.

- Specific programming and fundraising limitations have negatively impacted the Hillsview Active Living Centres' ability to meet the payment schedule outlined in the existing Memorandum of Understanding with the Town
- Staff is recommending rate relief for the seniors recovery portion paid to the Town for 1st and 2nd quarter of 2022 totaling \$24,712
- Financial impact on requested financial relief is discussed in this report.

BACKGROUND AND DISCUSSION:

The Hillsview Active Living Centres perform a key role in the Town that support the delivery of recreational programs and services for older adults. The Town has an MOU in place with the Hillsview Active Living Centres in Acton and Georgetown that outlines the financial responsibilities pertaining to their contribution towards annual operating costs for the Centres. The Boards are invoiced by the Town on a quarterly basis for 25% of total operating costs - less taxes, maintenance, insurance, data communication, federal and provincial grants, and revenue from facility rentals.

In response to the challenges faced by many community groups because of COVID-19, the Town has supported organizations through financial relief in 2020 and 2021 through Council Resolution No. GC-2021-0100.

The purpose of this report is to provide Council with the financial impact on continuation of financial relief for the Hillsview Active Living Centres for the 1st and 2nd quarter of 2022. This relief will support their efforts to rebuild their programs, events, restart fundraising efforts, and increase their volunteer base to resume full operations and revenue generation.

Throughout the pandemic, the Hillsview Active Living Centres have faced continued uncertainty in their operations. Over the past two years, the Centres have been greatly impeded by restrictions around the operation of indoor facilities and the types of programs and services that could safely be offered. Now that the province of Ontario is entering the final stages of the roadmap to reopening, Hillsview is slowly returning to pre-pandemic levels of operation. Multiple stops and starts throughout the pandemic have led to a 50% decrease in membership, 70% decrease in programs and very little opportunities for social and congregate dining events and traditional fundraising initiatives. Financial relief in 1st and 2nd quarter of 2022 will give Hillsview time to adjust to the lifting of restrictions, restart all programs and services, recruit volunteers and increase daily participation.

In response to these impacts the following relief on seniors recovery to the Town is requested.

Hillsview Active Living Centre Operating Budget

The Hillsview Board of Directors contribute 25% of the total operating budget each year. Considering Provincial restrictions imposed at the beginning of 2022, and phased reopening with continued restrictions throughout 1st quarter, the Board anticipates a slow increase to revenue recovery to offset expenses. In 2022 it is assumed that this inability to contribute the full 25% to the operating budget will continue through the 1st and 2nd quarter. The proposed financial impact recalculates the 25% contribution excluding facility related costs to help offset the revenue loss.

| Hillsview Active Living Centres | Total Financial Impact (1 st and 2 nd quarters): |
|------------------------------------|--|
| | \$24,712 |

As Hillsview resumes full operations in Q2, it is anticipated that revenue from membership, programs, events, and fundraising activities will begin to normalize. The 3rd and 4th quarter recovery payments will be invoiced to Hillsview at the full rate of \$57,320. The anticipated recovery should allow Hillsview to operate as they have in the past and generate the necessary revenues to sustain operations and meet financial contributions.

STRATEGIC PLAN ALIGNMENT:

This report aligns to the Town's Strategic plan recognizing the value to provide responsive, effective municipal government and strong leadership in the effective and efficient delivery of municipal services.

RELATIONSHIP TO CLIMATE CHANGE:

This report is administrative in nature and does not directly impact or address climate change and the Town's Net Zero target.

PUBLIC ENGAGEMENT:

Public Engagement was not needed as this report is administrative in nature.

INTERNAL CONSULTATION:

The Town Treasurer has been consulted and has provided approval. Staff consulted with the members of the Hillsview Executive Board during the preparation of the report and will advise them of Councils' direction.

FINANCIAL IMPLICATIONS:

This report has an immediate financial impact and requires a funding source.

The impact of reducing the Hillsview recovery payments for 1st and 2nd quarter will have a permanent reduction of cash inflows to the Town in 2022 of \$24,712 that can be funded from the Safe Restart Agreement Funding (SRA) if this funding is available. If Safe Restart Funding is not available for 2022 operations, the shortfall will be funded from the Tax Rate Stabilization Reserve at year end.

Reviewed and approved by,

Warren Harris, Commissioner of Recreation and Parks

Chris Mills, Chief Administrative Officer